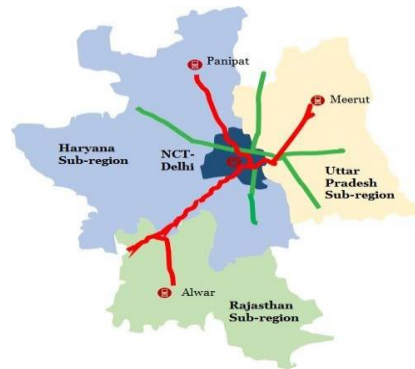




EOI NO. NCRTC/PLG/LMC/2022/EOI01



**National Capital Region Transport  
Corporation (NCRTC)  
Expression of Interest  
for  
Feeder Services for Delhi-Ghaziabad-  
Meerut Regional Rapid Transit System  
(RRTS)**

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## **1. INTRODUCTION**

### **1.1. Background**

- 1.1.1. To promote balanced development of the NCR, the National Capital Region Planning Board (NCRPB) recommended a rail-based sub urban transport system i.e., Regional Rapid Transit System (RRTS) for NCR. A total of eight RRTS corridors linking Delhi to various nodal towns in NCR were proposed.

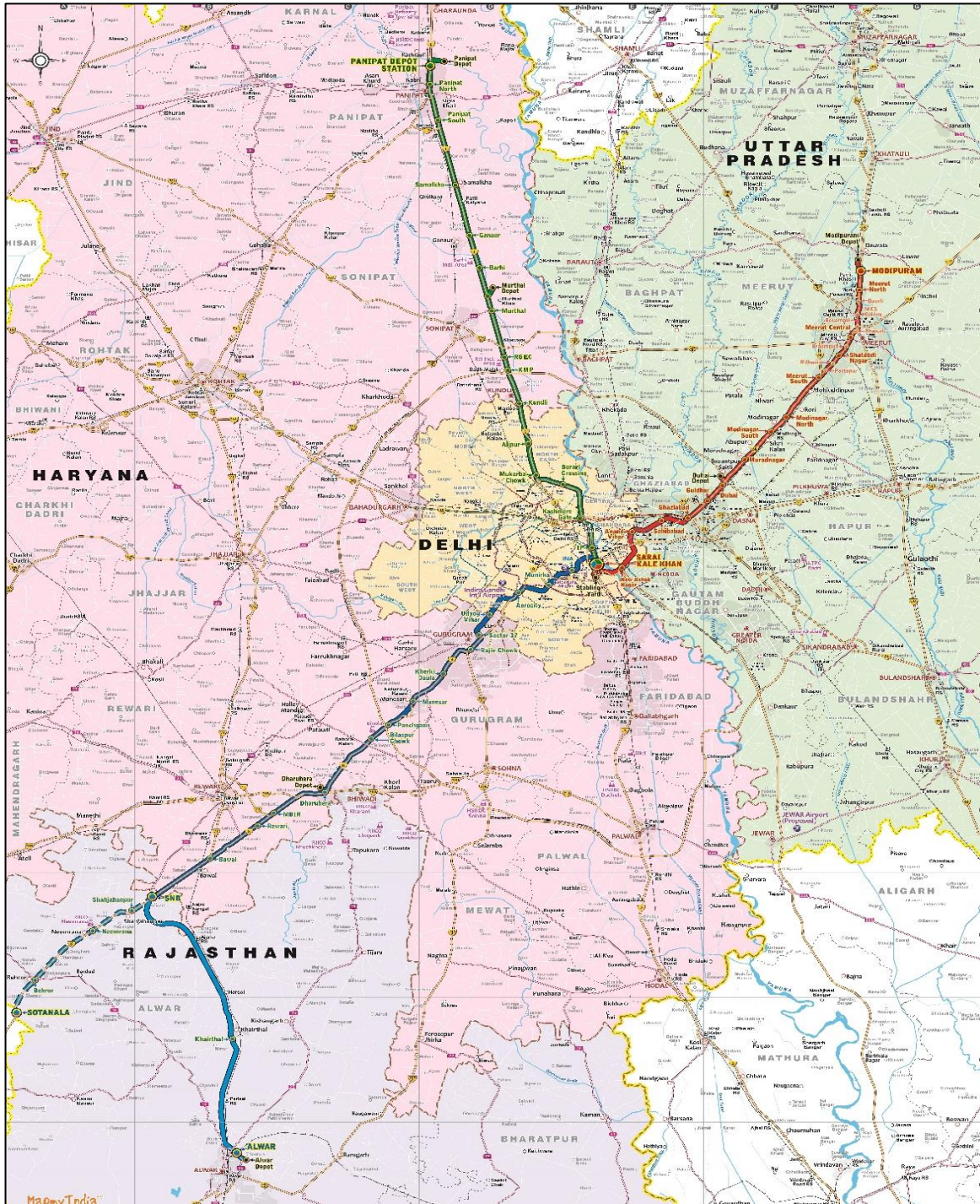
The Planning Commission appointed Task Force prioritized three RRTS corridors namely (i) Delhi-Ghaziabad-Meerut, (ii) Delhi – Gurugram – Rewari – Alwar and (iii) Delhi – Sonipat-Panipat for implementation in the first phase.

The RRTS network would offer world class commuter transit services which would be safe and reduce commuter journey times in the region with high speed (180 km) and high frequency (5 to 10 mins) operations. RRTS would allow covering average distances of 100 kms in one hour. The project would also ensure the convenience of quality Feeder Service, addressing the needs of all categories of travellers on the network. The network is being planned and spatially oriented to ensure seamless integration with the Indian Railways, Inter State Bus Terminals (ISBTs), Airports and the Delhi Metro

The National Capital Region Transport Corporation (NCRTC) incorporated on 21st August 2013 under the Company Act, 1956 as a partnership institution between the Central Government and the participating states of Uttar Pradesh, Haryana, Rajasthan and the NCT of Delhi, is the implementing agency (IA) of RRTS with its head quarter at New Delhi.

Delhi – Ghaziabad – Meerut RRTS corridor, identified as one of the prioritized corridors having 25 stations (refer Appendix-IV for list of stations) is to be taken up in first phase. The priority section of Delhi – Meerut RRTS from Sahibabad to Duhai (17 km) is expected to be commissioned by March 2023 and the entire corridor (around 82.15 km) by 2025.

**Figure 1: RRTS Phase -I Corridor Plan**



1.2. **NCRTC, in its endeavour to provide services to its commuters, has decided to seek strategic partnership for providing feeder services at Sahibabad, Ghaziabad, Guldhar, Duhai and Duhai Depot stations of the Delhi-Ghaziabad-Meerut Regional Rapid Transit System (RRTS) by entering into a Memorandum of Understanding with Selected Applicant(s) of the eco-friendly vehicle operators/aggregators.**

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## 2. OBJECTIVES

The objectives are outlined hereunder: -

- 2.1. To provide convenience to the passengers by way of availability of eco-friendly feeder services at the RRTS stations.
- 2.2. To ensure organised, dedicated, safe & secure and reliable feeder services to the Passengers intend to use the RRTS services.

To meet above objectives, applications are invited from Interested Mobility operators/aggregators for providing Feeder Service for the following modes:

**Table 1: Modes of Feeder Services**

Sl. no	Transport Modes	Operation modes	Vehicle and Fuel Type	Operation Coverage Area
1	Point-to-point Shuttle-Bus Service	To Connect Offices, IT Corporate Parks, Colleges, Townships and General Commute	Ordinary and premium segment buses fuelled by Electric & CNG	To operate from/ to the RRTS Stations
2	Metered/ Pre-paid taxi Services	Taxi operators for providing point to point mobility on demand from/to the RRTS Stations and charge fare as per the fare meter or fare pre-paid arrangement at the RRTS stations.	Mini and Maxi Cabs having four to six passenger capacity fuelled by Electric/CNG	No distance limit. To be operated from the taxi stands at the RRTS Stations
3	Cab aggregators	App based cab aggregators ensuring availability of cabs at the RRTS Stations on demand	Mini and Maxi Cabs having four to six passenger capacity fuelled by Electric/CNG	Should go to any permissible destination
4	Metered/ Pre-paid Auto-Rickshaw Service	Three- Wheeler operators for providing point to point mobility on demand from and to the RRTS Stations and charge fare as per the fare meter or fare pre-paid arrangement at the RRTS stations.	Auto-Rickshaws having at least four passenger capacity fuelled by Electric/CNG	No limit of distance, to operate from Auto stands at the RRTS Stations
5	3-Wheeler/ 4-Wheeler Sharing	Operators/ Aggregators of three wheelers to operate from/to the RRTS Stations in multiple direction as a hub & spoke and/or loop route concept.	Electric/ CNG fuelled 3/4-wheelers having four to eight seating capacity	Shall operate for connecting various localities with RRTS stations
6	E-Rickshaw Sharing	Operators/ Aggregators of E-Rickshaw to operate from/to the	Electric powered Rickshaw only	Shall operate for connecting



<b>Sl. no</b>	<b>Transport Modes</b>	<b>Operation modes</b>	<b>Vehicle and Fuel Type</b>	<b>Operation Coverage Area</b>
		RRTS Stations in multiple direction as a hub & spoke and/or loop route concept.		various localities with RRTS stations
7	Two-Wheeler Taxi Service	Scooter/Motorcycle Operators/Aggregators for providing point to point mobility on demand from and to the RRTS Stations and charge fare as per the km basis fare chart	Scooters/ Motorcycles, suitable for the purpose	Required to fulfil the requirement of commuting to the nearby localities
8	Two-Wheeler Rental Service	E-Scooter/bike Operators/Aggregators to ensure availability of minimum specified numbers of vehicles at the RRTS Stations and nearby localities for hiring purpose at a pre decided fare per km or per hour basis.	Scooters/ Motorcycles as suitable for the purpose	To operate from/to RRTS Stations
9	Bicycle/ E-Bicycle Rental Service	Bicycle/E-Bicycle Operators/Aggregators to ensure availability of minimum specified numbers of cycles at the RRTS Stations and other localities for hiring at a pre decided fare per km or per hour basis.	Bicycles (Non-motorised/electric) as suitable for the purpose	To operate from/to RRTS Stations
10	Car Rental Service	Short period renting of cars to the customers for a fee	Electric, CNG or any other green fuelled Cars as allowed under the law, of all sizes (Hatch back, sedan, SUV etc.) fitted with GPRS navigation system	To operate from/to RRTS Stations
11	Route based Bus Service	Bus operators to provide minimum specified number of electric buses to operate in different RRTS feeder routes, originating from RRTS stations	6 to 9 metre Electric buses	To operate from the RRTS Station premises

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2.3. NCRTC intends to sign MoU(s) by selecting Applicants through a selection process in accordance with the procedure set out herein.

2.3.1. The Selected Applicant(s) shall enter into MoU(s) with NCRTC, and accordingly, shall be responsible for undertaking feeder Services at the Station(s) under and in accordance with the provisions of the MoU.

2.3.2. The scope of work will broadly include providing feeder Services at Station(s) and includes all matters connected with or incidental to such Services, provision of services and facilities, and collection of fare in accordance with the provisions of the EOI/MOU.

2.3.3. The EOI sets forth the detailed terms and conditions for the Feeder Services at Station(s), including the scope of the services and obligations.

2.4. **Brief Description of Selection Process**

The selection process involves evaluation of experience and technical capacity as described in Clause No. 7 (Criteria for Evaluation) for entering into MoU for providing Feeder Services at Station(s). NCRTC may award work for providing feeder Services at Station(s) to at least one service provider for each category of the feeder service modes as listed in Table 1.

The Applicants would be required to furnish all the information specified in this EOI. The Application submitted by each Applicant shall be valid for a period of **not less than 180 (one hundred and eighty) days from the Application Due Date.**

2.5. **Schedule of Selection Process**

NCRTC shall endeavour to adhere to the following schedule:

**Table 2: Schedule of Selection Process**

<b>S.NO.</b>	<b>EVENT DESCRIPTION</b>	<b>DATE</b>
1.	Uploading of Expression of Interest (EOI) document	<b>01.09.2022</b>
2.	Seeking Clarification Start date	<b>02.09.2022</b>
3.	Last date for seeking clarifications	<b>13.09.2022 up to 1700 hrs (IST)</b>
4.	Pre-Application Conference	<b>16.09.2022 at 1500 hrs (IST)</b>
5.	Application Due Date	<b>30.09.2022 up to 1500 hrs (IST)</b>
6.	Opening of Applications	<b>30.09.2022 at 1500 hrs (IST)</b>

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### 3. INSTRUCTIONS TO APPLICANTS

- 3.1. NCRTC wishes to receive Applications under this EOI from experienced and capable Applicants for providing feeder Services at Station(s). Applicant shall submit separate Application for different modes of feeder services (Table 1) and may choose to provide the services in any number of RRTS Stations.
- 3.2. The EOI Documents are being provided only as preliminary reference documents by way of assistance to the Applicants who are expected to carry out their own surveys, investigations, and other detailed examination of the Stations(s) before submitting their applications. NCRTC shall have no liability whatsoever in relation to or arising out of any or all contents of these documents.
- 3.3. The application should be furnished in the format at Appendix–I and signed by the Applicant’s authorised signatory.
- 3.4. The Applicant should submit a Power of Attorney as per the format at Appendix–II, authorising the signatory of the Applicant to commit the Applicant.
- 3.5. The application and all communications in relation to or concerning the EOI Documents and the Application shall be in English language.
- 3.6. **The arrangement shall initially be for a period of two years and may be extended further depending on the overall performance of the feeder service provider.**

### 4. TECHNICAL ELIGIBILITY OF THE APPLICANT

For provision of Feeder Service from RRTS stations, the Applicant(s) would be selected based on the following: -

- 4.1. To provide co-ordinated & dedicated services, Applicant should be in the business of providing feeder services either as an owner or aggregator, anywhere in India.
- 4.2. Before inducting the feeder vehicles by the Service Provider, the vehicle is required to be shown to NCRTC by the Service Provider for approval. NCRTC may ask for changes in the vehicles if necessary. The vehicles need to be approved by the appropriate statutory authority before induction in the services.
- 4.3. *An affidavit, duly certified by Chartered Accountant, having mention of availability of fleet size [list having details like registration number of the vehicle, Owner(s) name, date of registration of and authority by whom the vehicles have been registered], related experience [in case Applicant is owner of the fleet then date of registration of the vehicles will be taken into consideration for counting the experience and in case of Applicant is an aggregator then the before-mentioned list should have mention of number of days against respective vehicles for which the Operator is managing the same in its fleet operation]. The affidavit should be on a*



stamp paper of Rs.100/- (India Non-Judicial) duly notarized and signed by authorized signatory of the Applicant (annexure-III of Appendix-I).

## 5. OPERATIONAL REQUIREMENTS

The Operator shall meet following requirements and indemnify NCRTC on all counts related with procurement and running of services at the RRTS stations.

- 5.1. All vehicles to be operated from/to the RRTS stations, to be registered with the appropriate authority with valid permit and fitness certificate as applicable.
- 5.2. The Operator is required to obtain Police verification of all the drivers with particulars / antecedents duly verified from the Police and the same shall be always kept with the vehicle.
- 5.3. All the Drivers / Other staff deployed for running the feeder services shall be required to possess valid licenses wherever required from appropriate authorities, display valid ID Card, wear uniform in prescribed colour with identification name badges.
- 5.4. The Feeder Service providers shall ensure the availability of their services at the stations during the RRTS operational hours as per the requirement.
- 5.5. The area of operation/routes in case of the sharing feeder services shall be mutually decided by the Selected Operator and NCRTC
- 5.6. As far as practicable, the service provider shall arrange to deploy the services as per the numbers decided by NCRTC time to time. Tentative number of vehicles for different mode of services to be deployed at the Stations are indicated at Table 3 below, which may be finalised in consultation with NCRTC at the time of signing of MOU.

**Table 3: Number of Vehicles to be deployed**

S. No.	Name of the RRTS Station		Number of vehicles to be deployed in Stations <sup>1</sup>									
			Point to point Shuttle Bus	Cab Taxi	App based Cab <sup>2</sup>	Metered Auto Service	Shared Auto Service	E-Rickshaw Sharing	Two-Wheeler Taxi	E-Bike/ Scooter Rental	Bicycle Rental	Car Rental
		1	2	3	4	5	6	7	8	9	10	11
1	Sahibabad	05	10	---	20	20	30	20	20	25	10	20
2	Ghaziabad	05	10	---	20	20	30	20	20	25	10	
3	Guldhar	05	10	---	10	20	30	20	20	10	10	
4	Duhai	05	10	---	10	20	30	---	---	10	---	
5	Duhai Depot	---	---	---	---	---	10	---	---	---	---	

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**Note:** 1-Tentative minimum numbers, which will be refined in discussion with the selected operators.  
2- App based cabs shall ensure availability of vehicles on demand at the above stations.  
3- Minimum 20 electric buses to be deployed for operation in the RRTS feeder routes which shall be specified in the MoU with the selected operator.

**Other than the App based cabs where number of vehicles is not mentioned, the Applicants shall make their own assessment and choose the stations for providing feeder services.**

- 5.7. Relevant helpline numbers should be displayed on the vehicles at appropriate place. This shall include Operator's helpline number to address the grievance / complaint of general public / RRTS commuters. NCRTC shall not be liable to handle any such complaint. However, the Operator is required to inform NCRTC in the agreed Performa about the complaints / suggestions received from general public / commuters on monthly basis.
- 5.8. The name, address and telephone number of vehicle owner shall be displayed on the vehicle at an appropriate place.
- 5.9. The Operator is required to display on the vehicle, the Feeder Service route (wherever applicable) and/or the applicable fare for the journey undertaken.
- 5.10. Reports pertaining to vehicle trips, passengers served etc. shall be generated on daily basis by the Service Provider, preferably through electronic media. The Service Provider shall be required to share the same with NCRTC whenever asked.
- 5.11. The Service Provider is required to follow all statutory provisions and directions applicable from time to time towards traffic regulation. The Service Provider is required to comply with all the statutory and other stipulations including but not limited to Labour Laws / Legal / Police / Taxation / Excise / STA / Transport Policy and that issued by NCRTC from time to time.
- 5.12. The Service Provider is required to appoint a manager for the project for day-to-day management of the activities including timely receipt and dispatch of Feeder Service.
- 5.13. The Service Provider shall ensure proper cleanliness of the vehicles and the NCRTC premises during their operation.
- 5.14. Maintenance and repair activities of the vehicles shall not be carried out within the NCRTC premises.
- 5.15. The Service Provider shall park, stop, pick-up and drop passengers only in the places earmarked for the purposes at Stations.

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- 5.16. The Service Provider shall ensure that the drivers and other personnel engaged for the purpose do not involve in any subversive activities, disruption in normal services and inconvenience and / or harassment to the commuters / general public.
- 5.17. NCRTC will not be held liable for any accidents / claims / liabilities / or any criminal proceedings or statutory requirements at any time arising out of operation of feeder Services or on account of any act / omission / default on the part of the Service Provider or its non-compliance with the statutory requirements. The Operator shall indemnify NCRTC in this regard. As a safeguard measure to any possible litigation arising out of accidents / acts / omissions imploding NCRTC, the Service Provider shall be required to take adequate comprehensive passenger liability insurance at its own cost.
- 5.18. The Service Provider shall be required to maintain all fittings and accessories in excellent working condition with specific attention to ensure provision of Fire extinguisher of applicable type and First Aid box.
- 5.19. The Service Provider is required to deal with other similar services providers at the station for operation of Feeder Service.
- 5.20. All applicable rules & regulations on various aspects of operation of the electric vehicles for last mile connectivity services and associated activities shall be followed by the Service Provider.
- 5.21. The driver of the Service Provider shall charge pre-defined fares fixed from time to time by the concerned State Transport Authority. In case no such notification is there from the concerned State Transport Authority or any other appropriate authority, the fares shall be charged as decided by NCRTC.
- 5.22. NCRTC will discuss with the feeder service provider to explore possibility of Smart-phone App for booking the ride and facility of App-based e-payment for feeder services and other integration possibilities.
- 5.23. In case of breach of any of the terms by the Service Provider or **unsatisfactory performance or violations as observed by NCRTC during routine inspections**, NCRTC may withdraw the permissions at any point of time without assigning any reasons.

## **6. FACILITIES TO BE PROVIDED BY NCRTC**

- 6.1. NCRTC may provide space, for the pick-up and drop off the passengers with in the RRTS Station area. Space for parking of vehicles, Manager Office room and for installation of battery charging infrastructure etc. may be provided by NCRTC on the request of the Service Provider on technical & commercial terms subject to availability & feasibility.
- 6.2. Based on Service Provider's request, NCRTC may spare space and electricity load, subject to feasibility / availability, for setting up battery charging infrastructure within

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the NCRTC's allotted land. For the purpose, the Service Provider shall be required to tap the electricity from the NCRTC's Distribution Board / Point, and the Service Provider must bear all costs related with provision of electricity supply or its augmentation. The provision of electricity shall be on chargeable basis. Further, all related clearances for setting up battery charging infra must be obtained by the Service Provider from appropriate authorities.

6.3. Use of NCRTC name and logo on the vehicles will not be permitted, unless specifically approved by NCRTC based on request from the Service Provider.

6.4. NCRTC may facilitate the Service Provider in obtaining clearances from concerned authorities.

## **7. CRITERIA FOR EVALUATION**

### **7.1. Evaluation of Applications**

The Applicant's competence and capability is proposed to be established by the following parameters:

- a) Qualifying Experience; and
- b) Technical Capacity as per clause 7.2.

### **7.2. Qualifying Experience and Technical Capacity for purposes of evaluation**

7.2.1. The Applicant must establish the Qualifying Experience and Technical Capacity by providing details as per format at Annex-II of Appendix-I.

7.2.2. The Applications must be accompanied by the Certificate(s) as per format at Annex-III of Appendix-I from the Chartered Accountant.

7.2.3. All eligible Applicants, subject to provisions of Clause 4, shall be awarded total marks as specified at Table-4. Criteria for award of marks for experience is described at Table-5 and Table -6.

### **7.3. Selection of Applicant**

7.3.1. Based on information provided by service provider and evaluation process described in this document, NCRTC will prepare a list of applicants in descending order as per marks obtained

7.3.2. The Applicant who gets maximum marks for a particular Service, shall ordinarily be declared as the "**Selected Applicant**" for the Station(s) and shall be asked to provide Feeder Service at the at the relevant stations.

7.3.3. In the event that the Selected Applicant for any of the services withdraws or is not selected for any reason, NCRTC may invite the next highest mark securer Applicant

for providing the service(s) and on acceptance of the offer, the Applicant shall be declared as the Selected Applicant.

- 7.3.4. NCRTC may, on its own discretion, decide to select multiple Applicant for a Station for a particular Service and accordingly select more than one Applicant through the above procedure.
- 7.3.5. In the event that the NCRTC rejects or annuls all the Applications, it may, in its discretion, invite all eligible Applicants to submit fresh Applications.
- 7.3.6. After selection, a Letter of Award (the “**LOA**”) shall be issued, in duplicate, by NCRTC to the Selected Applicant and the Selected Applicant shall, within 7 (seven) days of the receipt of the LOA, sign and return the duplicate copy of the LOA stating “unconditionally accepted” in acknowledgement thereof. In the event the duplicate copy of the LOA duly signed by the Selected Applicant is not received by the stipulated date, NCRTC may, unless it consents to extension of time for submission thereof, shall exercise the remedies available to it under the Application Securing Declaration on account of failure of the Selected Applicant to acknowledge the LOA, and the next Applicant may be selected in accordance with clause 7.3.3.
- 7.3.7. After acknowledgement of the LOA as aforesaid by the Selected Applicant, it shall execute the MoU within the period prescribed in LOA. The Selected Applicant shall not be entitled to seek any deviation, modification, or amendment in the MoU.

**Table 4: Criteria for Award of Marks for Technical Capacity**

<b>Sl. no</b>	<b>Task No</b>	<b>Transport Modes</b>	<b>Max. Marks</b>	<b>Marks for Vehicles</b>	<b>Marks for experience in months</b>	<b>Total marks</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7=5x6</b>
1	Task-1	Point to point Shuttle Bus Service	100			
2	Task-2	Metered/Pre-paid taxi Services	100			
3	Task-3	Cab aggregators	100			
4	Task-4	Metered/Pre-paid Auto- Rickshaw Service	100			
5	Task-5	Auto-Rickshaw Sharing	100			
6	Task-6	E-Rickshaw Sharing	100			
7	Task-7	Two-Wheeler Taxi Service	100			
8	Task-8	Two-Wheeler Rental Service	100			

Sl. no	Task No	Transport Modes	Max. Marks	Marks for Vehicles	Marks for experience in months	Total marks
1	2	3	4	5	6	7=5x6
9	Task-9	Bicycle/E-Bicycle Rental Service	100			
10	Task-10	Car Rental Service	100			
11	Task-11	Route based Bus Service	100			

**A) No of vehicles operated**

**Table 5: Criteria for Award of Marks for Numbers of Vehicles used for Feeder Services**

S. No.	No of Vehicles used for feeder services anywhere in India											Marks
	Point to point Shuttle bus	Cab Taxi	App based Cab	Auto metered	Auto shared	E-Rickshaw Sharing	Two-Wheeler Taxi	E-Bike/Scooter Rental	Bicycle Rental	Car Rental	Route based bus service	
	Task-1	Task-2	Task-3	Task-4	Task-5	Task-6	Task-7	Task-8	Task-9	Task-10	Task-11	
1	>20	>20	>50	>30	>30	>50	>30	>30	>50	>20	>20	<b>10.0</b>
2	11-20	11-20	26-50	16-30	16-30	26-50	16-30	16-30	26-50	11-20	11-20	<b>7.5</b>
3	01-10	01-10	01-25	01-15	01-15	01-25	01-15	01-15	01-25	01-10	01-10	<b>5.0</b>
4	New Feeder service provider (Already entered with MOU/Contract with any organization for the services and in the process of implementation)											<b>3.0</b>

**B) Experience in Months**

**Table 6: Criteria for Award of Marks for Experience in Month**

S.No	Experience in month	Marks
1	Above 12 months	<b>10.0</b>
2	7 to 12 months	<b>7.5</b>
3	1 to 6 months	<b>5.0</b>
4	For new service provider (Already entered with MOU/Contract with any organization for the services and in the process of implementation), experience shall be counted from the date of signing of MOU.	<b>3.0</b>

**C) Start-up feeder service providers, who do not qualify under the above conditions may also apply by giving options for the stations and mode of service in the format provided at Appendix- 1, clearly mentioning as “Start-up Company” at Annexure I & II and attach documents in support of their claim of being a Start-up company. These Applicants shall be kept in reserve and NCRTC may consider availing their services at the stations if no other service provider in their category is available.**



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- 7.3.8. Applicants may apply for more than one Task (refer Table -4 for tasks) in the preference table mentioned in Letter Comprising the application (Appendix-I). NCRTC reserve the right to allot or empanel to any RRTS station (location) to any successful applicant or empanel the applicant (s) for any upcoming RRTS station.
- 7.3.9. Each task has independent activity and maximum marks of each task is 100 Marks. Applicant with highest score shall be shortlisted first for each task and considered for the award of the work. Each task shall be awarded separately.
- 7.3.10. In case of further tie between the score of two or more applicants for a particular station per category, the below mentioned criteria may be applied:
- Years of operation of the applicant
  - Other stations sought to be served by the applicant
  - Size of operational fleet in NCR

Tie breaker criteria per station per category

**Table 7: Tie Breaker Criteria per station per category**

<b>Tie-breaker criteria</b>	<b>Marks obtained (Max. marks per criteria: 100)</b>
Years of operation of the applicant*	(Years of experience of applicant) x 100/ (Highest years of operation amongst bidders)
Other stations sought to be served	25 marks per station other than the station in consideration
Size of operational fleet in NCR	(Fleet of service provider) x 100/ (Highest fleet size amongst bidders)

\*For new service provider (Already entered with MOU/Contract with any organization for the services and in the process of implementation), experience shall be counted from the date of signing of MOU.

- 7.3.11. The players will be ranked basis the total score achieved across the 3 criteria. Number of shortlisted service providers per category per station may go up to 5 basis the response received by NCRTC.

**7.4. Contacts during Evaluation**

Applications shall be deemed to be under consideration immediately after they are opened and until such time NCRTC makes official intimation of award/ rejection to the Applicants. While the Applications are under consideration, Applicants and/ or their representatives or other interested parties are advised to refrain, save and except as required under the Bidding Documents, from contacting by any means, the Employer and/ or their employees/ representatives on matters related to the Applications under consideration.

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## **8. PROCEDURE FOR APPLICATION**

8.1. Interested Applicants may submit their proposal addressed to: -

**Office of the Group General Manager-Procurement  
National Capital Region Transport Corporation,  
Gati Shakti Bhawan, INA,  
New Delhi-110023.**

**Email: [procurementcell@ncrtc.in](mailto:procurementcell@ncrtc.in), Website: [www.ncrtc.in](http://www.ncrtc.in)**

8.2. The proposal should be submitted in a sealed envelope duly super scribed '**FEEDER SERVICES FOR DELHI – GHAZIABAD – MEERUT REGIONAL RAPID TRANSIT SYSTEM (RRTS)**' with the following documents

8.3. Letter comprising the application (Appendix I)

8.4. Particulars of the applicant along with Memorandum of Association and Article of Association, in case the applicant is a company (Appendix 1-Annex-1)

8.5. Qualifying experience and technical capacity of the applicant (Appendix 1-Annex-II)

8.6. Power of attorney authorizing the signatory to submit the application (Appendix II)

8.7. Affidavit duly certified by Chartered Accountant to be submitted mentioning availability of fleet size (with details like registration number of vehicles, Owner(s) name, date of registration of the vehicles and registering authority, related experience, and availability of operational Smart-phone App (if claimed) with 'Name of the App' having facility of e-payment, is to be submitted. The affidavit should be on a stamp paper of Rs.100/- (India Non-Judicial) duly notarized and signed by authorized signatory of the Applicant. (Annexure-III of appendix-I)

8.8. Signed & stamped copy of this EoI document as token of acceptance of all terms & conditions.

8.9. Two passport size photographs along with 3 specimen signatures of authorized signatory.

8.10. Copy of PAN Card & GST Regn. Certificate of Applicant / Applicant's company.

8.11. A cancelled cheque of the Applicant / Applicant's Company.

**It may be noted that in the absence of any detail in the above certificates, the information would be considered inadequate and could lead to exclusion in the evaluation process**

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## **9. MISCELLANEOUS**

- 9.1. The finalization of Operator(s) and the stations from which the selected Operators would run the Feeder Services from/to RRTS stations shall be made at the sole discretion of NCRTC.
- 9.2. NCRTC reserves the right to curtail, expand, prepone, postpone the process and its implementation at any stage before or during the running of this arrangement for any development or whatsoever reason deemed suitable by competent authority of NCRTC. Allottee shall have no right, title or interest in the premises allotted to him/her. Nor is he/she having or deemed having any exclusive possession thereof, except the permission to use the said allotted space, site, location for the period and purpose as specified in the approval letter from NCRTC. No claim or compensation will be entertained on this account.
- 9.3. The Applicants shall be responsible for all the costs associated with the preparation of their Applications and their participation in the Selection Process. NCRTC will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Selection Process.
- 9.4. Based on the scrutiny of the proposal, NCRTC may, at its sole discretion, will short-list the Applicants and may ask them to provide Feeder Services.
- 9.5. In case of poor performance and / or non-adherence to terms of the EOI and MOU, NCRTC may withdraw permission granted to the Operator at any point of time without any liability for claim or compensation.

## **10. SITE VISIT AND VERIFICATION OF INFORMATION**

- 10.1. Applicants are encouraged to submit their respective Applications after visiting the Station(s) site and ascertaining for themselves the site conditions, traffic, location, surroundings, climate, availability of power, water and other utilities for construction, access to site, handling and storage of materials, weather data, applicable laws and regulations, and any other matter considered relevant by them.

## **11. CLARIFICATIONS**

- 11.1. Applicants requiring any clarification on the EOI may notify NCRTC by e-mail at [procurementcell@ncrtc.in](mailto:procurementcell@ncrtc.in) or in writing by speed post/ courier/ special messenger. They should send in their queries at least three working days before the pre application conference date as mentioned in Clause 2.6 and as per the standard proforma provided in Appendix III. The Applicant is also requested to share an editable copy of their respective pre-application queries sent by email. NCRTC shall endeavour to respond to queries raised, (including questions raised during the meeting in writing) without identifying the source and the replies to pre-application queries will be uploaded on NCRTC Website ([www.ncrtc.in](http://www.ncrtc.in)).

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11.2. NCRTC shall endeavour to respond to the questions raised or clarifications sought by the Applicants. However, NCRTC reserves the right not to respond to any question or provide any clarification, in its sole discretion, and nothing in this Clause shall be taken or read as compelling or requiring NCRTC to respond to any question or to provide any clarification.

**12. AMENDMENT OF BIDDING DOCUMENTS**

12.1. At any time prior to the Application Due Date, NCRTC may, for any reason, whether at its own initiative or in response to clarifications requested by an Applicant, modify the EOI by the issuance of Addenda.

12.2. Notwithstanding anything to the contrary contained herein, NCRTC shall, in its sole discretion, be entitled to modify any timelines with respect to the Selection Process.

12.3. Any Addendum thus issued hereunder shall be hosted on the NCRTC Website ([www.ncrtc.in](http://www.ncrtc.in))

12.4. In order to afford the Applicants a reasonable time for taking an Addendum into account, or for any other reason, NCRTC may, in its sole discretion, extend the Application Due Date.

**13. PRE-APPLICATION CONFERENCE**

13.1. **The date and time of the Pre-Application Conference shall be:**

Date: As specified in Clause 2.6

Time: As specified in Clause 2.6

13.2. A Pre-Application Conference shall be held offline or online through video conference on Microsoft Teams platform (or on any other platform as may be intimated by NCRTC) on the scheduled date as mentioned in Clause 2.6. Applicants intending to join the Pre-Application Conference shall send a request email on the official email id of procurement cell (i.e., [procurementcell@ncrtc.in](mailto:procurementcell@ncrtc.in)) at least 3 (three) days prior to date of the Pre-Application meeting to enable the Employer to share the link for video conferencing. In its request, the Applicant shall provide the following information:

(i) Name and address of the Applicant.

(ii) Name of the authorised representatives(s) of the Applicant.

(iii) Email id(s) for joining the Pre-Application Conference.

13.3. During the course of Pre-Application Conference(s), the Applicants will be free to seek clarifications and make suggestions for consideration of the NCRTC. NCRTC shall endeavour to provide clarifications and such further information as it may, in its sole

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discretion, consider appropriate for facilitating a fair, transparent and competitive Selection Process.

- 13.4. The Applicant is advised to study the Bidding Documents completely, undertake site visits and submit the queries in accordance with Clause 11.
- 13.5. Non-attendance at the Pre-Application Conference will not be a cause for disqualification of an Applicant.

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**APPENDIX-I**

**Letter Comprising the Application**

Dated:

To,

.....  
.....  
.....

Sub: Application for providing Feeder Services at the stations of Delhi – Ghaziabad – Meerut Regional Rapid Transit System (RRTS)

Dear Sir,

With reference to your EOI document dated ....., I/we, having examined the EOI documents and understood their contents, hereby submit my/our Application for the providing Feeder Services at the stations of Delhi – Ghaziabad – Meerut Regional Rapid Transit System opted in the table ( Preference table)below.

Sl. No	Name of the RRTS Station	Whether Applicant has decided to submit an Application (Yes/No)										
		1	2	3	4	5	6	7	8	9	10	11
		Task-1	Task-2	Task-3	Task-4	Task-5	Task-6	Task-7	Task-8	Task-9	Task-10	Task-11
1	Sahibabad											
2	Ghaziabad											
3	Guldhar											
4	Duhai											
5	Duhai Depot											

**Note- Refer Table 4 for Task numbers and relevant feeder modes**

2. I/ We certify that all information provided therein is true and correct; nothing has been omitted which renders such information misleading; and all documents accompanying the Application are true copies of their respective originals.
3. I/ We shall make available to NCRTC any additional information it may find necessary or require supplementing or authenticate the Application.
4. I/ We acknowledge the right of NCRTC to reject our Application without assigning any reason or otherwise and hereby waive, to the fullest extent permitted by applicable law, our right to challenge the same on any account whatsoever.
5. I/ We certify that in the last three years, we have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award, nor been expelled from any project or



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contract by any public authority nor have had any contract terminated by any public authority for breach on our part.

6. I/ We declare that:
- (a) I/ We have examined and have no reservations to the Bidding Documents, including any Addendum issued by NCRTC.
  - (b) I/We have not directly or indirectly or through an agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice, or restrictive practice, in respect of any tender or request for proposal issued by or any agreement entered into with NCRTC or any other public sector enterprise or any government, Central or State; and
  - (c) I/ We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf has engaged or will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice, or restrictive practice.
7. I/ We understand that you may cancel the Selection Process at any time and that you are neither bound to accept any Application that you may receive nor to invite the Applicants to submit Application for the Project, without incurring any liability to the Applicant.
8. I/We further certify that we are not barred/ blacklisted/ banned, (a) for business dealings with any Ministry (Government of India) and/or any of its attached or subordinate offices from participating in any project or for providing any services in India.
9. I/ We undertake that in case due to any change in facts or circumstances during the Selection Process, we are attracted by the provisions of disqualification in terms of the provisions of this EOI, we shall intimate NCRTC of the same immediately.
10. I/ We acknowledge and undertake that we shall be evaluated on the basis of Qualification Experience and Technical Capacity.
11. I/ We hereby irrevocably waive any right or remedy which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by NCRTC in connection with the selection of the Applicant, or in connection with the Selection Process itself, in respect of the abovementioned services and the terms and implementation thereof.
12. In the event of my/ our being declared as the Selected Applicant, I/we agree to enter into a MoU as per mutually agreed conditions.

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13. I/ We have studied all the Bidding Documents carefully and also surveyed the Delhi – Ghaziabad – Meerut RRTS corridor. We understand that except to the extent as expressly set forth in the EOI/MoU, we shall have no claim, right or title arising out of any documents or information provided to us by NCRTC or in respect of any matter arising out of or relating to the Selection Process including the selection for implementation of Project.
  14. I/ We agree and understand that the Application is subject to the provisions of the EOI Documents. In no case, I/we shall have any claim or right of whatsoever nature if I/We are not selected for implementation of the Project or our Application is not opened or rejected.
  15. I/ We agree and undertake to abide by all the terms and conditions of the EOI document.

In witness thereof, I/we submit this Application under and in accordance with the terms of the EOI document.

Yours faithfully,

Date: (Signature, name and designation of the Authorised Signatory)

Place: Name and seal of the Applicant Member

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**APPENDIX-I**

ANNEX-I

**Particulars of the Applicant**

1.
  - (a) Name:
  - (b) Country of incorporation:
  - (c) Address of the corporate headquarters and its branch office(s):
  - (d) Date of incorporation and/ or commencement of business:
  
2. Brief description of the Company including details of its main lines of business and proposed role and responsibilities in this Project:
  
3. Particulars of individual(s) who will serve as the point of contact/ communication for the Applicant:
  - (a) Name:
  - (b) Designation:
  - (c) Company:
  - (d) Address:
  - (e) Telephone Number:
  - (f) E-Mail Address:
  
4. Particulars of the Authorised Signatory of the Applicant:
  - (a) Name:
  - (b) Designation:
  - (c) Address:
  - (d) Phone Number:

Note: Please also attach Memorandum of Association and Article of Association, in case of Applicant being a Company.

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**APPENDIX-I**

ANNEX-II

**Qualifying Experience and Technical Capacity of the Applicant**

<b>Details of Experience</b>	<b>of Experience in months as on the last date of submission of application</b>	<b>Fleet type and size</b>	<b>Reference of Documentary proof (to be attached separately)</b>

ANNEX III

**Certificate from the Chartered Accountant for demonstrating Qualification Experience and Technical Capacity**

{This is to certify that ..... (*Name of the Applicant*):

1. has a total ..... months experience of operation of a fleet of <Name of **Feeder Service Solution**>
2. has an overall fleet size of ..... in India and ..... in NCR<Name of Feeder Service Solution> for the aforesaid feeder Services in terms of Clauses 4.3 of the EOI.
3. has an operational Smart-phone App for booking the ride and/or having facility of App-based e-payment in terms of Clauses 5.21 of the EOI.
4. Date of start of operation of Feeder Service XX-XX-20..

Furthermore, the details of the fleet specified in Sr. No. 2 above are as follow:

Sr. No.	Registration number	Owner(s) Name	Date of Registration	Name of Authority which has registered <Name of Last Mile Connectivity Solution>
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Name of the Applicant/ Client:

Seal of the Applicant/ Client:

(Signature, name and designation of the authorised signatory)

Date:

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**APPENDIX-II**

**Power of Attorney for signing of Application**  
*(Refer Clause 2.2.5)*

Know all men by these presents, We..... (name of the firm and address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorise Mr/ Ms (name), ..... son/daughter/wife of ..... and presently residing at ....., who is presently employed with us and holding the position of ..... , as our true and lawful attorney (hereinafter referred to as the “Attorney”) to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Application for providing Feeder Service at the stations of Delhi-Ghaziabad-Meerut Regional Rapid Transit System being developed by the National Capital Region Transport Corporation including but not limited to signing and submission of all applications and other documents and writings, participate in Pre-Application Conferences and other conferences and providing information/ responses to the Employer, representing us in all matters before the Employer, signing and execution of all contracts including the MoU and undertakings consequent to acceptance of our Application, and generally dealing with the Employer in all matters in connection with or relating to or arising out of our Application for the said project and/ or upon selection thereof of us and/or till the entering into the MoU with the Employer.

AND we hereby agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds, and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE, ....., THE ABOVE-NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS ..... DAY OF ..... 2.....

For .....

(Signature, name, designation and address)

Witnesses:

1.

(Notarised)

2.

Accepted

.....  
(Signature)

(Name, Title, and Address of the Attorney)

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**APPENDIX-III**

**Standard Format for Pre-Application Queries**

Name of the Project:

Name of Applicant:

<b>S. No.</b>	<b>Relevant Section/ Clause No. and complete description of clause</b>	<b>Relevant Page No. of EOI Document</b>	<b>Queries</b>	<b>Replies (To be filled by NCRTC)</b>

***Note: The Applicant may also provide the editable copy (Excel/ Word) of Pre-Application Queries for the compilation purpose on official email id of Procurement cell.***



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**APPENDIX-IV**

**List of Stations (Delhi – Ghaziabad – Meerut RRTS)**

<b>Sl. No</b>	<b>Name of the RRTS Station</b>
1.	Jungpura Depot
2.	Sarai Kale Khan
3.	New Ashok Nagar
4.	Anand Vihar
5.	Sahibabad
6.	Ghaziabad
7.	Guldhar
8.	Duhai
9.	Duhai Depot
10.	Murad Nagar
11.	Modinagar South
12.	Modinagar North
13.	Meerut (South)
14.	Partapur
15.	Rithani
16.	Shatabdi Nagar
17.	Brahmpuri
18.	Meerut (Central)
19.	Bhainsali
20.	Begum Pul
21.	MES Colony
22.	Daurli
23.	Meerut (North)
24.	Modipuram
25.	Modipuram Depot