



EOI NO. NCRTC/PLG/LMC/2024/EOI02



**National Capital Region Transport  
Corporation (NCRTC)**

**Rolling Expression of Interest  
for  
Feeder Services for  
Delhi-Ghaziabad-Meerut  
Regional Rapid Transit System (RRTS)**

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## **1. INTRODUCTION**

### **1.1. Background**

- 1.1.1. To promote balanced development of the NCR, the National Capital Region Planning Board (NCRPB) recommended a rail-based sub urban transport system i.e., Regional Rapid Transit System (RRTS) for NCR. A total of eight RRTS corridors linking Delhi to various nodal towns in NCR were proposed.

The Planning Commission appointed Task Force prioritized three RRTS corridors namely (i) Delhi – Ghaziabad – Meerut, (ii) Delhi – Gurugram – Rewari – Alwar and (iii) Delhi – Sonipat – Panipat for implementation in the first phase.

The RRTS network would offer world class commuter transit services which would be safe and reduce commuter journey times in the region with high speed (180 km) and high frequency (5 to 10 mins) operations. RRTS would allow covering average distances of 100 kms in one hour. The project would also ensure the convenience of quality Feeder Service, addressing the needs of all categories of travellers on the network. The network is being planned and spatially oriented to ensure seamless integration with the Indian Railways, Inter State Bus Terminals (ISBTs), Airports and the Delhi Metro

The National Capital Region Transport Corporation (NCRTC) incorporated on 21<sup>st</sup> August 2013 under the Company Act, 1956 as a partnership institution between the Central Government and the participating states of Uttar Pradesh, Haryana, Rajasthan and the NCT of Delhi, is the implementing agency (IA) of RRTS with its head quarter at New Delhi.

Delhi – Ghaziabad – Meerut RRTS corridor, identified as one of the prioritized corridors having 16 RRTS and 9 Metro stations in Meerut city (refer Appendix-IV for list of stations) is to be taken up in first phase. The priority section of Delhi – Ghaziabad - Meerut RRTS corridor from Sahibabad to Duhai (17 km) and further Duhai to Modinagar North (another 17 Km), totalling to 34 km length, were commissioned on 20<sup>th</sup> October 2023 and 6<sup>th</sup> March 2024 by Hon'ble Prime Minister of India, respectively. The subsequent sections of Delhi – Meerut RRTS corridor along with Metro system in Meerut is being planned to open for commercial operations soon and the entire section of Delhi – Ghaziabad - Meerut RRTS Corridor and Metro system in Meerut city (82.15 km) is targeted to be complete by June 2025.

### **1.2. Feeder Services**

NCRTC, in its endeavour to provide transport services to its commuters, has decided to seek strategic partnership for providing feeder services at the RRTS/Metro Stations of the Delhi-Ghaziabad-Meerut Regional Rapid Transit System (RRTS) by entering into a Memorandum of Understanding with Selected Applicant(s). For this endeavour, NCRTC is seeking Rolling Expression of Interest (EoI) from eco-friendly feeder service providers of –

- A. vehicle operators
- B. aggregators (including app-based aggregators)
- C. battery-swapping stations



Figure 1-1: Delhi – Meerut RRTS Corridor

### 1.3. Objectives

The objectives are outlined hereunder: -

- 1.3.1. To provide convenience to the passengers by way of availability of eco-friendly feeder services at the RRTS/Metro stations.
- 1.3.2. To ensure organised, dedicated, safe & secure and reliable feeder services to the Passengers intend to use the RRTS/Metro services.

To meet the above objectives, applications are invited from feeder service providers – vehicle operators, aggregators (including app-based aggregators) & battery swapping stations, for operating or enabling feeder services in following categories:

**Table 1: Modes of Feeder Services**

| <b>Task No.</b> | <b>Transport Modes</b>                  | <b>Operation modes</b>   | <b>Vehicle and Fuel Type</b>   | <b>Operation Coverage Area</b>  |
|-----------------|---|--|--|---|
| 1               | Point-to-point Shuttle-Bus Service      | To Connect Offices, IT Corporate Parks, Colleges, Townships and General Commute  | Ordinary and premium segment buses fuelled by Electric & CNG                     | To operate from/to the RRTS/Metro Stations  |
| 2               | Metered/ Pre-paid taxi Services         | Taxi operators for providing point to point mobility on demand from/to the RRTS Stations and charge fare as per the fare meter or fare pre-paid arrangement at the RRTS stations.              | Mini and Maxi Cabs having four to six passenger capacity fuelled by Electric/CNG | No distance limit. To be operated from the taxi stands at the RRTS/Metro Stations |
| 3               | App based Cab aggregators               | App based cab aggregators ensuring availability of cabs at the RRTS/Metro Stations on demand   | Mini and Maxi Cabs having four to six passenger capacity fuelled by Electric/CNG | Should go to any permissible destination  |
| 4               | Metered/ Pre-paid Auto-Rickshaw Service | Three-Wheeler operators for providing point to point mobility on demand from and to the RRTS Stations and charge fare as per the fare meter or fare pre-paid arrangement at the RRTS stations. | Auto-Rickshaws having at least four passenger capacity fuelled by Electric/CNG   | No limit of distance, to operate from Auto stands at the RRTS/Metro Stations      |
| 5               | 3-Wheeler/ 4-Wheeler Sharing            | Operators/Aggregators of three wheelers/4-wheelers to operate from/to the RRTS/Metro Stations in multiple direction as a hub & spoke and/or loop route concept.                                | Electric/ CNG fuelled 3/4-wheelers having four to eight seating capacity         | Shall operate for connecting various localities with RRTS/Metro stations          |
| 6               | E-Rickshaw Sharing                      | Operators/ Aggregators of E-Rickshaw to operate from/to the RRTS/Metro Stations in multiple direction as a hub & spoke and/or loop route concept.  | Electric powered Rickshaw only   | Shall operate for connecting various localities with RRTS/Metro stations          |

| <b>Task No.</b> | <b>Transport Modes</b>           | <b>Operation modes</b>   | <b>Vehicle and Fuel Type</b>  | <b>Operation Coverage Area</b>   |
|-----------------|----------------------------------|--|---|--|
| 7               | Two-Wheeler Taxi Service         | Scooter/Motorcycle Operators/Aggregators for providing point to point mobility on demand from and to the RRTS/Metro Stations and charge fare as per the km basis fare chart.   | Scooters/Motorcycles, suitable for the purpose  | Required to fulfil the requirement of commuting to the nearby localities |
| 8               | Two-Wheeler Rental Service       | E-Scooter/bike Operators/Aggregators to ensure availability of minimum specified numbers of vehicles at the RRTS/Metro Stations and nearby localities for hiring purpose at a pre-decided fare per km or per hour basis. | Scooters/Motorcycles as suitable for the purpose  | To operate from/to RRTS/Metro Stations                                   |
| 9               | Bicycle/E-Bicycle Rental Service | Bicycle/E-Bicycle Operators/Aggregators to ensure availability of minimum specified numbers of cycles at the RRTS/Metro Stations and other localities for hiring at a pre decided fare per km or per hour basis.         | Bicycles (non-motorised/electric) as suitable for the purpose   | To operate from/to RRTS/Metro Stations                                   |
| 10              | Car Rental Service               | Short period renting of cars to the customers for a fee  | Electric, CNG or any other green fuelled Cars as allowed under the law, of all sizes (Hatch back, sedan, SUV etc.) fitted with GPRS navigation system | To operate from/to RRTS/Metro Stations                                   |
| 11              | Route based Bus Service          | Bus operators to provide minimum specified number of electric buses to operate in different RRTS/Metro feeder routes, originating from RRTS/Metro stations   | 6 to 9 metre Electric buses   | To operate from the RRTS/Metro Station premises                          |

**Table 2: Feeder Enabling Services**

| <b>Task No.</b> | <b>Feeder Enabling Services</b>   | <b>Operation modes</b>  | <b>Type</b>      | <b>Operation Coverage Area</b>    |
|-----------------|---|---|------------------|-----------------------------------|
| 12              | Battery Swapping Station in association with at least 1 feeder operator | To set-up & provide battery swapping services at RRTS/Metro Stations to feeder vehicles | Battery Swapping | To operate at RRTS/Metro Stations |

#### **1.4. Engagement of Feeder Service Provider through MoU**

- 1.4.1. NCRTC intends to sign MoU(s) by selecting Applicants through a selection process in accordance with the procedure set out herein this EOI.

- 1.4.2. The Selected Applicant(s) shall enter into MoU(s) with NCRTC, and accordingly, shall be responsible for undertaking feeder Services at the Station(s) under and in accordance with the provisions of the MoU (Appendix-V).
- 1.4.3. The scope of work will broadly include providing feeder Services at Station(s) and includes all matters connected with or incidental to such Services, provision of services and facilities, and collection of fare in accordance with the provisions of the EOI/MOU.
- 1.4.4. The EOI sets forth the detailed terms and conditions for the Feeder Services at Station(s), including the scope of the services and obligations.

#### 1.5. **Brief Description of Selection Process**

The selection process involves evaluation of experience and technical capacity as described in Clause No. 5 (Evaluation Criteria) for entering into MoU for providing Feeder Services at Station(s). NCRTC may award work for providing feeder Services at Station(s) to at least one or more service providers for each **category** of the feeder service modes as listed in Table 1 & Table 2.

The Applicants would be required to furnish all the information specified in this EOI. **The Application submitted by each Applicant shall be valid for a period of not less than 180 (one hundred and eighty) days from the Application Due Date.**

#### 1.6. **Schedule of Selection Process**

NCRTC shall endeavour to adhere to the following schedule:

**Table 3: Schedule of Selection Process**

| S.NO. | EVENT DESCRIPTION   | DATE                            |
|-------|---|---------------------------------|
| 1.    | Application Start date for fresh Expression of Interest (EOI) | 1.06.2024                       |
| 2.    | Seeking Clarification Start date                              | 2.06.2024                       |
| 3.    | Last date for seeking clarifications                          | by 1700 Hrs (IST) of 13.06.2024 |
| 4.    | Pre-Application Conference                                    | At 1500 Hrs (IST) of 14.06.2024 |
| 5.    | Application Due Date  | by 1500 Hrs (IST) of 20.06.2024 |
| 6.    | Opening Applications of                                       | At 1530 Hrs (IST) of 20.06.2024 |

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## **2. INSTRUCTIONS TO APPLICANTS**

### **2.1. General**

- 2.1.1. NCRTC wishes to receive Applications under this EOI from experienced and capable Applicants for providing feeder Services at Station(s). Applicant shall submit separate Application for different category of feeder services (Table 1 & Table 2) and may choose to provide the services on any number of RRTS/Metro Stations.
- 2.1.2. The EOI Documents are being provided only as preliminary reference documents by way of assistance to the Applicants who are expected to carry out their own surveys, investigations, and other detailed examination of the Stations(s) before submitting their applications. NCRTC shall have no liability whatsoever in relation to or arising out of any or all contents of these documents.
- 2.1.3. The application shall be furnished in the format at Appendix–I and signed by the Applicant’s authorised signatory.
- 2.1.4. The Applicant shall submit a Power of Attorney as per the format at Appendix–II, authorising the signatory of the Applicant to commit the Applicant.
- 2.1.5. The application and all communications in relation to or concerning the EOI Documents and the Application shall be in English language.
- 2.1.6. The **arrangement shall initially be for a period of two years** and may be extended further depending on the overall performance of the feeder service provider.

## **3. SELECTION CRITERIA**

### **3.1. Technical eligibility of the applicant**

For provision of Feeder Service from RRTS/Metro stations, the Applicant(s) would be selected based on the following: -

- 3.1.1. To provide co-ordinated & dedicated services, Applicant should be in the business of providing feeder services or operating battery swapping stations either as an owner or aggregator, anywhere in India.
- 3.1.2. The vehicles need to be approved by the appropriate statutory authority before induction in the services. In case of battery swapping infrastructure, the technology/equipment/other related peripherals shall be compliant to the available standards, set in the industry by appropriate regulatory authority.
- 3.1.3. An affidavit, duly certified by Chartered Accountant, having mention of availability of fleet size (in case of battery swapping station – no. of functional battery swapping station in India) and related years of experience. The affidavit shall be on a stamp paper of ₹100/ (India Non-Judicial) duly notarized and signed by authorized signatory of the Applicant (Annexure-IV of Appendix-I).



## **4. RESPONSIBILITY OF NCRTC**

### **4.1. NCRTC shall,**

- 4.1.1. assist the Service Provider, for obtaining clearances from concerned authorities.
- 4.1.2. assist the Service Provider, for identification of publicly accessible spaces designated for the pick-up and drop-off of the passengers within the RRTS/Metro Station premises of Delhi – Ghaziabad – Meerut RRTS Corridor and Metro System in Meerut for providing feeder services.
- 4.1.3. provide schedule of RRTS/Metro operation to the Selected Service Provider for better service.
- 4.1.4. assist the Service Provider, in dealing with incidences of theft and vandalism in the NCRTC premises, including coordination with the Police and other relevant authorities.
- 4.1.5. provide space, subject to availability and its feasibility, on technical and commercial terms decided by NCRTC and/or its legal agents, for parking and movement of feeder service vehicles.
- 4.1.6. In case the vehicles operated for Feeder services to RRTS/Metro stations bear the NCRTC logo, then, based on the Service Provider's request, NCRTC may allow advertisement on the vehicles deployed for RRTS/Metro feeder service on revenue sharing basis. The Service Provider have to share @25% of balance earnings (GST will be payable extra at applicable rates) from advertisement after payment to local authorities (excluding GST). The balance revenue (excluding GST) will be calculated by deducting advertisement payment (excluding GST) made by the Service provider to the local authority from gross advertisement revenues (excluding GST) earned by the Service provider. For clarity purposes, following calculations shall be adopted for calculation of NCRTC 's Revenue share.
  - A- Gross Advertisement Revenue (excluding GST) accrued to the service provider as determined from contract between the service provider and advertisement agency.
  - B- Amount (excluding GST) paid by the service provider to the Local Bodies related to advertisement.
  - C- (A-B) Balance Advertisement Revenue
  - D- NCRTC's Revenue share is 25% of C (GST will be payable extra at applicable rates)
- 4.1.7. provide space, subject to availability and its feasibility, on technical & commercial terms as decided by NCRTC, for office room and for installation of battery swapping infrastructure.
- 4.1.8. The service provider may also avail the paid parking facilities in the stations as specified at Clause 5.1.13, based on availability and feasibility as per commercial terms decided by NCRTC or its legal agents.
- 4.1.9. provide electricity, subject to request by the Service Provider and its feasibility, on technical & commercial terms as decided by NCRTC, for setting up battery swapping infrastructure within the space allocated by NCRTC, pursuant to clause 4.1.7 above.

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- 4.1.10. permit the Service Provider, at its own discretion, to place limited number of non-commercial signages of the size and type approved by NCRTC, within the Stations for sensitizing RRTS/Metro commuters about the availability of Feeder Services.
  - 4.1.11. sensitize RRTS/Metro passengers with information on Feeder Services provided by the Service Provider.
  - 4.1.12. fix fare for the Feeder Services in discussion with the Service provider in case fares are not defined by the concerned State Authority.
  - 4.1.13. decide fleet size and route to be operated by the Service provider. NCRTC will have right to modify, alter, cancel the Feeder Routes at any point of time during the MOU period.

## **5. RESPONSIBILITY OF SERVICE PROVIDER**

### **5.1. The Service Provider shall have following responsibility at its own cost and expense, in addition to and not in derogation of its obligations elsewhere set out in this MoU: -**

- 5.1.1. Deploy specified number of vehicles at each RRTS/Metro Station for providing feeder services as mutually decided between NCRTC and the service provider at the time of signing the MoU and operate services as per route operation and deployment plan approved by NCRTC. For the purpose, the service provider shall provide operation plan to NCRTC.
- 5.1.2. In case of battery swapping infrastructure for electric vehicles, the applicant shall provide the number of stations to be deployed at each RRTS/Metro stations in consultation with NCRTC.
- 5.1.3. In case of battery swapping station, the selected applicant will have to enter into another MoU for allotment of space (land) including the rent agreement along with the rent details, for setting up of Battery Swapping Station.
- 5.1.4. bear all costs and expenses associated with respect to procurement, deployment, maintenance, technology, operations, manpower resources, insurance etc. to operate, maintain and manage the Feeder Services/setting up of battery swapping infrastructure for electric vehicles.
- 5.1.5. register its fleet used for providing Last Mile Connectivity Services, with the appropriate authority. In case of battery swapping infrastructure, the applicant shall comply with all applicable laws and regulations for operating, maintaining, and managing the battery swapping infrastructure.
- 5.1.6. obtain valid fitness certificate/permit for all vehicles used for providing Feeder Services.
- 5.1.7. ensure that all vehicles, used for providing Feeder Services, are duly approved as per the statutory provisions.
- 5.1.8. ensure that all drivers to have a valid license issued by the appropriate authority.

**Table 4: Number of Vehicles to be deployed.**

| S. No. | Name of the RRTS/Metro Station | Number of vehicles to be deployed in Stations <sup>1</sup> |                                |  |  |                             |                    |                          |                            |                                  |                    |                                      |
|--------|--------------------------------|--|--------------------------------|--|--|-----------------------------|--------------------|--------------------------|----------------------------|----------------------------------|--------------------|--------------------------------------|
|        |                                | Point-to-Point Shuttle Bus Service                         | Metered/pre-paid taxi services | App-based Cab Aggregators <sup>2</sup> | Metered/Pre-paid Auto-Rickshaw Service | 3-Wheeler/4-Wheeler Sharing | E-Rickshaw Sharing | Two-Wheeler Taxi Service | Two-Wheeler Rental Service | Bicycle/E-Bicycle Rental Service | Car Rental Service | Route based Bus Service <sup>3</sup> |
|        |                                | 1  | 2                              | 3                                      | 4                                      | 5                           | 6                  | 7                        | 8                          | 9                                | 10                 | 11                                   |
| 1      | Jungpura (Stabling Yard)       | 05   | 10                             | ---                                    | 10                                     | 20                          | 30                 | 20                       | 20                         | 10                               | ---                | 20*                                  |
| 2      | Sarai Kale Khan                | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 3      | New Ashok Nagar                | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 4      | Anand Vihar                    | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 5      | Sahibabad                      | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 6      | Ghaziabad                      | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 7      | Guldhar                        | 05   | 10                             | ---                                    | 10                                     | 20                          | 30                 | 20                       | 20                         | 10                               | 10                 |                                      |
| 8      | Duhai                          | 05   | 10                             | ---                                    | 10                                     | 20                          | 30                 | 20                       | 20                         | 10                               | ---                |                                      |
| 9      | Duhai Depot                    | 05   | 10                             | ---                                    | 10                                     | 20                          | 30                 | 20                       | 20                         | 10                               | ---                |                                      |
| 10     | Muradnagar                     | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 10                               | 5                  |                                      |
| 11     | Modinagar South                | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 10                               | 5                  |                                      |
| 12     | Modinagar North                | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 10                               | 5                  |                                      |
| 13     | Meerut South                   | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 14     | Partapur (Meerut Metro)        | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |

| S. No. | Name of the RRTS/Metro Station | Number of vehicles to be deployed in Stations <sup>1</sup> |                                |  |  |                             |                    |                          |                            |                                  |                    |                                      |
|--------|--------------------------------|--|--------------------------------|--|--|-----------------------------|--------------------|--------------------------|----------------------------|----------------------------------|--------------------|--------------------------------------|
|        |                                | Point-to-Point Shuttle Bus Service                         | Metered/pre-paid taxi services | App-based Cab Aggregators <sup>2</sup> | Metered/Pre-paid Auto-Rickshaw Service | 3-Wheeler/4-Wheeler Sharing | E-Rickshaw Sharing | Two-Wheeler Taxi Service | Two-Wheeler Rental Service | Bicycle/E-Bicycle Rental Service | Car Rental Service | Route based Bus Service <sup>3</sup> |
|        |                                | 1  | 2                              | 3                                      | 4                                      | 5                           | 6                  | 7                        | 8                          | 9                                | 10                 | 11                                   |
| 15     | Rithani (Meerut Metro)         | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 | 20*                                  |
| 16     | Shatabdi Nagar                 | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 17     | Brahmpuri (Meerut Metro)       | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 18     | Meerut Central (Meerut Metro)  | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 19     | Bhainsali (Meerut Metro)       | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 20     | BegumPul                       | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 21     | MES Colony (Meerut Metro)      | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 22     | Daurli (Meerut Metro)          | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 23     | Meerut North (Meerut Metro)    | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 | 20*                                  |

| S. No. | Name of the RRTS/Metro Station | Number of vehicles to be deployed in Stations <sup>1</sup> |                                |  |  |                             |                    |                          |                            |                                  |                    |                                      |
|--------|--------------------------------|--|--------------------------------|--|--|-----------------------------|--------------------|--------------------------|----------------------------|----------------------------------|--------------------|--------------------------------------|
|        |                                | Point-to-Point Shuttle Bus Service                         | Metered/pre-paid taxi services | App-based Cab Aggregators <sup>2</sup> | Metered/Pre-paid Auto-Rickshaw Service | 3-Wheeler/4-Wheeler Sharing | E-Rickshaw Sharing | Two-Wheeler Taxi Service | Two-Wheeler Rental Service | Bicycle/E-Bicycle Rental Service | Car Rental Service | Route based Bus Service <sup>3</sup> |
|        |                                | 1  | 2                              | 3                                      | 4                                      | 5                           | 6                  | 7                        | 8                          | 9                                | 10                 | 11                                   |
| 24     | Modipuram                      | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |
| 25     | Modipuram Depot                | 05   | 10                             | ---                                    | 20                                     | 20                          | 30                 | 20                       | 20                         | 25                               | 10                 |                                      |

**Note:** 1- Meerut Metro will operate between Meerut South & Modipuram and will stop at all 12 stations, while RRTS trains will stop only at Meerut South, Shatabdi Nagar, Begum Pul and Modipuram.

2-Tentative minimum numbers for each task feeder service mode is given, however it may be refined in discussion with the selected operators.

3-App Based Cab Aggregators shall ensure availability of vehicles on demand at the above stations.

4-Minimum 20 electric buses to be deployed for operation in the RRTS feeder routes which may be refined in the MoU with the selected operator.

Other than the App based Cab Aggregators where number of vehicles is not mentioned, the Applicants shall make their own assessment and choose the stations for providing feeder services.

- 5.1.9. obtain police verification with particulars / antecedents duly verified from the Police for all staff, including the drivers of the Service Provider, as required as per govt. rules and local laws.
- 5.1.10. ensure that photographs of the drivers are always displayed in an appropriate place of the vehicles, as required as per govt. rules and local laws.
- 5.1.11. ensure that all the staff, including the drivers of the Service Provider, display valid ID Card, wear uniform in prescribed colour with identification name badges always, as required as per govt. rules and local laws.
- 5.1.12. obtain clearances for setting up Battery swapping infrastructure from appropriate authorities, if applicable and as per govt. rules and local laws.
- 5.1.13. pay to NCRTC and/or its legally appointed agencies, the agreed charges for the space allotted to it for parking and any other facility availed under commercial terms. Subject to revision, the applicable parking rates in the RRTS/Metro Stations initially has been fixed as under:

| Type of vehicle  | PARKING CHARGES (In ₹)      |                             |   |   |
|--|-----------------------------|-----------------------------|---|---|
|  | Day Time Parking            |                             |   | Night parking during non-operational hrs of RRTS (00.00 Hrs to 05.00 Hrs) |
|  | Beyond 10 min up-to 6 Hours | Beyond 6 hrs up-to 12 Hours | Beyond 12 hrs. up-to operations of RRTS |   |
| Bicycle  | ₹5/-                        | ₹5/-                        | ₹10/-                                   | ₹20/-per Night  |
| Two-Wheelers (Scooter, Motorbike)  | ₹10/-                       | ₹25/-                       | ₹30/-                                   | ₹60/-per Night  |
| Cars/SUV   | ₹25/-                       | ₹50/-                       | ₹100/-                                  | ₹200/-per Night   |
| Helmet storage charges ₹5/- flat per helmet up to 12 hours and ₹10 beyond 12 hours upto 24 hours |                             |                             |   |   |

- 5.1.14. The service providers engaged through this MOU, may be considered, subject to the approval of the competent authority to use the pick-up/drop-off lanes, and holding space, outside the parking areas on free of cost basis, however, it is the responsibility of the service provider to ensure that no over-crowding of the feeder vehicles should occur in the designated space provided for holding and pick/drop areas.
- 5.1.15. pay NCRTC and/or its legally appointed agencies, the agreed charges for the space allotted to it for office room, vehicle charging area and installation of battery swapping infrastructure, wherever applicable.
- 5.1.16. In case of electricity connection is provided by NCRTC for battery swapping infrastructure, the service provider shall make its own arrangements at its own expenses and cost for laying cable from the Power Sub-station of NCRTC to the charging facility installed by the service provider, install electricity meter. The electricity meter installed shall be approved by NCRTC or its legally appointed agency.
- 5.1.17. share 25% of balance earnings (excluding GST) on quarterly basis, from

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advertisement displayed on feeder vehicles bearing NCRTC logo, after payment (excluding GST) to the local authorities. The balance revenue will be calculated as described at Clause 4.1.6 above.

- 5.1.18. For the purpose, the service provider shall share relevant documents with NCRTC as a proof of their earnings from advertisement on their vehicles, wherever applicable.
- 5.1.19. pay NCRTC and/or its legally appointed agencies, the agreed charges for the electricity provided by NCRTC for feeder Services and setting up battery swapping infrastructure within the space allocated by NCRTC, wherever applicable.
- 5.1.20. Make all the required payments as mentioned in this MOU, to NCRTC and/or its legally appointed agencies, through any banking payment mode, other than cash, wherever applicable.
- 5.1.21. provide feeder services at least 10 minutes prior to the operation of the first RRTS/Metro train and until at least 10 minutes after the operation of last RRTS/Metro train.
- 5.1.22. operate a helpline or an alternate mechanism to address the grievance/complaint of general public/RRTS/Metro commuters and ensure that the helpline numbers or the alternate mechanism are displayed on vehicles or available on mobile app or any other appropriate mode of the service provider.
- 5.1.23. report, in the agreed format, all the complaints/suggestions received from general public/commuters of RRTS/Metro feeder services to the NCRTC.
- 5.1.24. display the name and telephone number, of the Service Provider, on the vehicles (as required as per govt rules and local laws) and at an appropriate place in the stations, as mutually agreed with NCRTC.
- 5.1.25. display route and applicable ticket charges for the journey undertaken on the vehicles at an appropriate place, as per govt rules and local laws.
- 5.1.26. comply with any modification/change in the Feeder Routes decided by NCRTC.
- 5.1.27. may record, daily, data pertaining to vehicle trips and passengers served by the Service Provider.
- 5.1.28. may provide, upon NCRTC's request, the data collected pursuant to above in electronic/physical form.
- 5.1.29. comply with all the statutory and other stipulations including but not limited to Labour Laws/Legal/Police/Taxation/Excise/STA/Transport Policy and that issued by NCRTC from time to time.
- 5.1.30. comply with all statutory provisions and directions applicable from time to time towards traffic regulation.
- 5.1.31. may appoint a manager for day-to-day management of the activities pertaining to

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efficient delivery of Feeder Services.

- 5.1.32. ensure proper cleanliness and hygiene in operation of Feeder Service.
- 5.1.33. ensure that all the staff, involved in providing Feeder Services, maintain professional conduct and do not get involved in any subversive activities, disruption in normal services and inconvenience and/or harassment to the commuters/general public.
- 5.1.34. indemnify NCRTC through indemnity bond in the format approved by NCRTC, for any accidents/claims/liabilities/or any criminal proceedings or statutory requirements at any time arising out of operation of feeder connectivity vehicles or on account of any act/omission/default on the part of the Operator or its non-compliance with the statutory requirements.
- 5.1.35. procure comprehensive passenger liability insurance of adequate cover, at its own cost, to indemnify NCRTC against any possible litigation arising out of accidents / acts / omissions.
- 5.1.36. maintain the fleet and associated installations in excellent working condition.
- 5.1.37. Feeder vehicles shall be installed with GPS tracking system wherever applicable.
- 5.1.38. ensure provision for one Fire extinguisher of applicable type and one First Aid box in feeder vehicles (Not applicable for Bicycles) as required as per govt. rules and local laws.
- 5.1.39. comply with all applicable rules & regulations on various aspects of operation of feeder services and associated activities.
- 5.1.40. demand, collect and appropriate fares as per the fare regulations of the govt., local laws and industry practices.
- 5.1.41. identify publicly accessible spaces designated for parking of feeder vehicles at locations nearby the RRTS/Metro Stations.
- 5.1.42. Display information on feeder service vehicles as decided by NCRTC for marketing of RRTS/Metro service without any charge as per mutual agreement with NCRTC.

## **6. DEPLOYMENT SCHEDULE AND OPERATION PLAN**

- 6.1. Service provider shall deploy minimum number of vehicles in the stations as agreed in Clause 5.1.1 and as per the approved phased deployment in consultation with NCRTC.**

## **7. INDEMNITY**

- 7.1. The Service Provider shall indemnify NCRTC through indemnity bond in the format approved by NCRTC, (including its officers, directors, agents, representatives, employees, shareholders, and assignees) from and against all liabilities and claims, suits, demands, damages, litigations,**



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**expenses, judgements for injury or death to persons, damage to property, all other costs and liabilities arising from the operations under this MoU.**

**7.2. The Service provider shall indemnify NCRTC through indemnity bond in the format approved by NCRTC, (including its officers, directors, agents, representatives, employees, shareholders, and assignees) all legal and financial liabilities related to**

- i. Approval and Permits
- ii. Users' complaints and Grievances
- iii. All claims by customer
- iv. All damages/losses to public property caused by its operation.
- v. All damages/losses to its own vehicles/property

## **8. RESTRICTIONS**

**8.1.** The Service Provider shall not use name and logo of NCRTC in feeder vehicles, unless specifically approved by NCRTC based on request from the Service Provider.

**8.2.** The Service Provider shall not place any advertisement that is offensive to the public or depicts products such as tobacco and alcohol or prohibited by any local authority.

**8.3.** The Service Provider shall not place any advertisement protruding or extending from the body of the feeder Service vehicles.

**8.4.** The Service Provider shall not park feeder vehicles at spaces other than designated/identified parking spaces.

## **9. TERMINATION OF MOU**

**9.1. Either party may terminate this MoU with prior 3 month's written notice to the other party. NCRTC may issue a notice of termination to the Service Provider on account of poor performance in providing agreed services or non-compliance in attending complaints pertaining to the services agreed by it. In case, if the notice of termination is issued by the Service Provider, it shall be liable to provide the feeder Services and abide with the terms and conditions of the MoU during the said notice period.**

## **10. FACILITIES TO BE PROVIDED BY NCRTC**

**10.1.** NCRTC may provide space, for the pick-up and drop-off of the passengers with in the RRTS/Metro Station area. Space for parking of vehicles, Manager Office room and for installation of battery swapping infrastructure etc. may be provided by NCRTC on the request of the Operator/Service Provider/Aggregator on technical & commercial terms subject to availability & feasibility.

**10.2.** Based on the request of Operator/Service Provider/Aggregator, NCRTC may spare space and electricity load, subject to feasibility/availability, for setting up battery swapping infrastructure within the NCRTC's allotted land. For the purpose, the

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Operator/Service Provider/Aggregator shall be required to tap the electricity from the NCRTC's Distribution Board/Point, and the Operator/Service Provider/Aggregator must bear all costs related with provision of electricity supply or its augmentation. The provision of electricity shall be on chargeable basis. Further, all related clearances for setting up battery swapping infra must be obtained by the Operator/Service Provider/Aggregator from appropriate authorities.

- 10.3.** Use of NCRTC name and logo on the vehicles will not be permitted, unless specifically approved by NCRTC based on request from the Operator/Service Provider/Aggregator.
- 10.4.** NCRTC may facilitate the Operator/Service Provider/Aggregator in obtaining clearances from concerned authorities.

## **11. EVALUATION CRITERIA**

### **11.1. Evaluation of Applications**

The Applicant's competence and capability is proposed to be established by the following parameters:

- a) Qualifying Experience; and
- b) Technical Capacity as per clause 3.1.

### **11.2. Qualifying Experience and Technical Capacity for purposes of evaluation**

- 11.2.1.** The Applicant must establish the Qualifying Experience and Technical Capacity by providing details as per format at Annexure-II of Appendix-I.
- 11.2.2.** The Applications must be accompanied by the Certificate(s) as per format at Annexure-III of Appendix-I from the Chartered Accountant.
- 11.2.3.** All eligible Applicants, subject to provisions of Clause 3.1, shall be awarded total marks as specified at Table 5. Criteria for award of marks for experience is described at Table 6 and Table 7.

### **11.3. Selection of Applicant**

- 11.3.1.** Based on information provided by the applicant and evaluation process described in this document, NCRTC will prepare a list of applicants in descending order as per marks obtained.
- 11.3.2.** The Applicant who gets maximum marks for a particular Task, shall ordinarily be declared as the "Selected Applicant" for the Station(s) and shall be asked to provide Feeder Service at the relevant stations.
- 11.3.3.** In the event that the Selected Applicant for any of the Tasks withdraws or is not selected for any reason, NCRTC may invite the next highest mark securer Applicant for providing the service(s) and on acceptance of the offer, the Applicant shall be declared as the Selected Applicant.

- 11.3.4. NCRTC may, on its own discretion, decide to select multiple Applicant for a Station for a particular Service/Task and accordingly select more than one Applicant through the above procedure.
- 11.3.5. In the event that the NCRTC rejects or annuls all the Applications, it may, in its discretion, invite all eligible Applicants to submit fresh Applications.
- 11.3.6. After selection, a Letter of Award (the “LOA”) shall be issued, in duplicate, by NCRTC to the Selected Applicant and the Selected Applicant shall, within 7 (seven) days of the receipt of the LOA, sign and return the duplicate copy of the LOA stating “unconditionally accepted” in acknowledgement thereof. In the event the duplicate copy of the LOA duly signed by the Selected Applicant is not received by the stipulated date, NCRTC may, unless it consents to extension of time for submission thereof, shall exercise the remedies available to it under the Application Securing Declaration on account of failure of the Selected Applicant to acknowledge the LOA, and the next Applicant may be selected in accordance with clause 11.3.3.
- 11.3.7. After acknowledgement of the LOA as aforesaid by the Selected Applicant, it shall execute the MoU within the period prescribed in LOA.

**Table 5: Criteria for Award of Marks for Technical Capacity**

| Sl. no | Task No | Type of Feeder Service   | Max. Marks | Marks for No. Vehicles* | Marks for Years of experience in months | Total marks |
|--------|---------|--|------------|-------------------------|---|-------------|
| 1      | 2       | 3  | 4          | 5                       | 6                                       | 7=5x6       |
| 1      | Task-1  | Point to point Shuttle Bus Service                               | 100        |                         |   |             |
| 2      | Task-2  | Metered/pre-paid taxi Services                                   | 100        |                         |   |             |
| 3      | Task-3  | Cab aggregators  | 100        |                         |   |             |
| 4      | Task-4  | Metered/Pre-paid Auto-Rickshaw Service                           | 100        |                         |   |             |
| 5      | Task-5  | Auto-Rickshaw Sharing  | 100        |                         |   |             |
| 6      | Task-6  | E-Rickshaw Sharing   | 100        |                         |   |             |
| 7      | Task-7  | Two-Wheeler Taxi Service   | 100        |                         |   |             |
| 8      | Task-8  | Two-Wheeler Rental Service                                       | 100        |                         |   |             |
| 9      | Task-9  | Bicycle/E-Bicycle Rental Service                                 | 100        |                         |   |             |
| 10     | Task-10 | Car Rental Service   | 100        |                         |   |             |
| 11     | Task-11 | Route based Bus Service  | 100        |                         |   |             |
| 12     | Task-12 | Battery Swapping Station in association with 1 feeder operator** | 100        |                         |   |             |

**\*Note: In case of Task-12, the marks as per column-5 will be awarded as per the experience of setting-up of number of battery-swapping stations.**

**\*\*The applicant to provide services for setting up of Battery Swapping Station shall have tie-up with at least 1 feeder operator with fleet of either vehicle type – 2 wheelers, E-rickshaws, E-autos, buses. The applicant has to submit CA certificate as per the format placed at Appendix-I Annexure-III.**

**Table 6: Criteria for Award of Marks for Numbers of Vehicles/Battery-Swapping Stations for Feeder Services**

| S. No. | No of Vehicles used for feeder services (or battery swapping stations) anywhere in India  |          |               |              |             |                    |                  |                       |                |            |                         |                          | Max. Marks<br>Max. |
|--------|---|----------|---------------|--------------|-------------|--------------------|------------------|-----------------------|----------------|------------|-------------------------|--------------------------|--------------------|
|        | Point to point Shuttle bus  | Cab Taxi | App based Cab | Auto metered | Auto shared | E-Rickshaw Sharing | Two-Wheeler Taxi | E-Bike/Scooter Rental | Bicycle Rental | Car Rental | Route based bus service | Battery Swapping Station |                    |
|        | Task-1  | Task-2   | Task-3        | Task-4       | Task-5      | Task-6             | Task-7           | Task-8                | Task-9         | Task-10    | Task-11                 | Task-12                  |                    |
| 1      | >20   | >20      | >50           | >30          | >30         | >50                | >30              | >30                   | >50            | >20        | >20                     | >20                      | <b>10.0</b>        |
| 2      | 11-20   | 11-20    | 26-50         | 16-30        | 16-30       | 26-50              | 16-30            | 16-30                 | 26-50          | 11-20      | 11-20                   | 11 - 20                  | <b>7.5</b>         |
| 3      | 01-10   | 01-10    | 01-25         | 01-15        | 01-15       | 01-25              | 01-15            | 01-15                 | 01-25          | 01-10      | 01-10                   | 01 - 10                  | <b>5.0</b>         |
| 4      | New Feeder service provider (Already entered with MOU/Contract with any organization for the services and in the process of implementation) |          |               |              |             |                    |                  |                       |                |            |                         |                          | <b>3.0</b>         |

**Table 7: Criteria for Award of Marks for Experience in Month**

| S. No | Experience in month  | Marks       |
|-------|--|-------------|
| 1     | Above 12 months  | <b>10.0</b> |
| 2     | 7 to 12 months   | <b>7.5</b>  |
| 3     | 1 to 6 months  | <b>5.0</b>  |
| 4     | For new service provider (Already entered with MOU/Contract with any organization for the services and in the process of implementation), experience shall be counted from the date of signing of MOU. | <b>3.0</b>  |

- 11.3.8. Start-up feeder service providers, who do not qualify under the above conditions may also apply by giving options for the stations and mode of service in the format provided at Appendix-1, clearly mentioning as “Start-up Company” at Annexure-I & Annexure-II and attach documents in support of their claim of being a Start-up company. These Applicants shall be kept in reserve and NCRTC may consider availing their services at the stations if no other service provider in their category is available.
- 11.3.9. In case the applicant is having experience in a different mode of feeder service, then the experience for operation of number of vehicles for the service applied will be calculated based on equivalent Passenger Car Unit (PCU) as per IRC-64-1990. If the specific PCU is not available for any vehicle type, then nearest category PCU will be applied for experience calculation.
- 11.3.10. In case of consortium/Joint Venture, the experience of any one of the partners will be considered for evaluation purpose. International Experience will be allowed for consortium having Indian partner.
- 11.3.11. Applicants may apply for more than one Task (refer Table 1 and Table 2 for tasks) in the preference table mentioned in Letter Comprising the application (Appendix-I). NCRTC reserve the right to allot or empanel to any RRTS/Metro station (location) to any successful applicant or empanel the applicant(s) for any upcoming RRTS/Metro station.
- 11.3.12. Each task has independent activity and maximum marks of each task is 100 Marks. Applicant with highest score shall be shortlisted first for each task and considered for the award of the work. Each task shall be awarded separately.
- 11.3.13. In case of further tie between the score of two or more applicants for a particular station per category, the below mentioned criteria may be applied:
- Years of operation of the applicant
  - Other stations sought to be served by the applicant.
  - Size of operational fleet in NCR

Tie breaker criteria per station per category is as per Table 8.

**Table 8: Tie Breaker Criteria per station per category**

| <b>Tie-breaker criteria</b>          | <b>Marks obtained.<br/>(Max. marks per criteria: 100)</b>   |
|--------------------------------------|---|
| Years of operation of the applicant* | $[(\text{Years of experience of applicant}) \times 100] \div (\text{Highest years of operation amongst bidders})$ |
| Other stations sought to be served   | 5 marks per station other than the station in consideration   |
| Size of operational fleet** in NCR   | $[(\text{Fleet of service provider}) \times 100] \div (\text{Highest fleet size amongst bidders})$                |

\*For new service provider (Already entered with MOU/Contract with any organization for the services and in the process of implementation), experience shall be counted from

the date of signing of MOU.

\*\*In case of Battery swapping station applicant, no. of swapping stations in NCR shall be evaluated

11.3.14. The applicants will be ranked basis the total score achieved across the 3 criteria.

#### **11.4. Contacts during Evaluation**

Applications shall be deemed to be under consideration immediately after they are opened and until such time NCRTC makes official intimation of award/ rejection to the Applicants. While the Applications are under consideration, Applicants and/ or their representatives or other interested parties are advised to refrain, save and except as required under the EOI Documents, from contacting by any means, the Employer and/ or their employees/ representatives on matters related to the Applications under consideration.

### **12. PROCEDURE FOR APPLICATION**

#### **12.1. Interested Applicants may submit their proposal addressed to: -**

**Multi-Modal Integration Expert,  
National Capital Region Transport Corporation,  
Gati Shakti Bhawan, INA,  
New Delhi-110023.  
Email: [samir.kumar@ncrtc.in](mailto:samir.kumar@ncrtc.in), Website: [www.ncrtc.in](http://www.ncrtc.in)**

#### **12.2. The proposal should be submitted in a sealed envelope duly superscribed 'FEEDER SERVICES FOR DELHI – GHAZIABAD – MEERUT REGIONAL RAPID TRANSIT SYSTEM (RRTS)' with the following documents:**

- 12.2.1. Letter comprising the application (Appendix-I)
- 12.2.2. Particulars of the applicant along with Memorandum of Association and Article of Association/Partnership Deed, in case the applicant is a company/Partnership/Sole Proprietor (Appendix-1 Annexure-1)
- 12.2.3. Applicant for Task-1 to Task-11, have to submit the CA certificate for Qualifying experience and technical capacity of the applicant (Appendix-1 Annexure-II).
- 12.2.4. Applicant for Task-12, have to submit the CA certificate for Qualifying experience and technical capacity of the applicant (Appendix-1 Annexure-III).
- 12.2.5. Power of attorney authorizing the signatory to submit the application (Appendix-II)
- 12.2.6. Affidavit duly certified by Chartered Accountant to be submitted mentioning availability of fleet size and availability of operational Smart-phone App (if claimed) with 'Name of the App' having facility of e-payment, is to be submitted. The affidavit should be on a stamp paper of Rs.100/- (India Non-Judicial) duly notarized and

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signed by authorized signatory of the Applicant. (Annexure-IV of Appendix-I)

- 12.2.7. Signed & stamped copy of this EoI document as token of acceptance of all terms & conditions.
- 12.2.8. Two passport size photographs along with 3 specimen signatures of authorized signatory.
- 12.2.9. Copy of PAN Card & GST Regn. Certificate of Applicant/Applicant's company/Partnership/sole proprietor.
- 12.2.10. A cancelled cheque of the Applicant/Applicant's Company/Partnership/Sole Proprietor.

**It may be noted that in the absence of any detail in the above certificates, the information would be considered inadequate and could lead to exclusion in the evaluation process.**

### **13. MISCELLANEOUS**

- 13.1.1. The finalization of Operator(s) and the stations from which the selected Operators would run the Feeder Services from/to RRTS/Metro stations shall be made at the sole discretion of NCRTC.
- 13.1.2. NCRTC reserves the right to curtail, expand, prepone, postpone the process and its implementation at any stage before or during the running of this arrangement for any development or whatsoever reason deemed suitable by competent authority of NCRTC. Allottee shall have no right, title or interest in the premises allotted to him/her. Nor is he/she having or deemed having any exclusive possession thereof, except the permission to use the said allotted space, site, location for the period and purpose as specified in the approval letter from NCRTC. No claim or compensation will be entertained on this account.
- 13.1.3. The Applicants shall be responsible for all the costs associated with the preparation of their Applications and their participation in the Selection Process. NCRTC will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Selection Process.
- 13.1.4. Based on the scrutiny of the proposal, NCRTC may, at its sole discretion, will short-list the Applicants and may ask them to provide Feeder Services.
- 13.1.5. In case of poor performance and / or non-adherence to terms of the EOI and MOU, NCRTC may withdraw permission granted to the Operator/Service Provider/Aggregator at any point of time without any liability for claim or compensation.

### **14. SITE VISIT AND VERIFICATION OF INFORMATION**

- 14.1. Applicants are encouraged to submit their respective Applications after visiting the Station(s) site and ascertaining for themselves the site conditions, traffic, location,

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surroundings, climate, availability of power, water and other utilities for construction, access to site, handling and storage of materials, weather data, applicable laws and regulations, and any other matter considered relevant by them.

## **15. CLARIFICATIONS**

- 15.1.** Applicants requiring any clarification on the EOI may notify NCRTC by e-mail at [samir.kumar@ncrtc.in](mailto:samir.kumar@ncrtc.in) or in writing by speed post/courier/special messenger. They should send in their queries at least three working days before the pre-application conference date as mentioned in Clause 1.6 and as per the standard proforma provided in Appendix-III. The Applicant is also requested to share an editable copy of their respective pre-application queries sent by email. NCRTC shall endeavour to respond to queries raised, (including questions raised during the meeting in writing) without identifying the source and the replies to pre-application queries will be uploaded on NCRTC Website ([www.ncrtc.in](http://www.ncrtc.in)).
- 15.2.** NCRTC shall endeavour to respond to the questions raised or clarifications sought by the Applicants. However, NCRTC reserves the right not to respond to any question or provide any clarification, in its sole discretion, and nothing in this Clause shall be taken or read as compelling or requiring NCRTC to respond to any question or to provide any clarification.

## **16. AMENDMENT OF EOI**

- 16.1.** At any time prior to the Application Due Date, NCRTC may, for any reason, whether at its own initiative or in response to clarifications requested by an Applicant, modify the EOI by the issuance of Addenda.
- 16.2.** Notwithstanding anything to the contrary contained herein, NCRTC shall, in its sole discretion, be entitled to modify any timelines with respect to the Selection Process.
- 16.3.** Any Addendum thus issued hereunder shall be hosted on the NCRTC Website ([www.ncrtc.in](http://www.ncrtc.in)). Applicants are encouraged to check the NCRTC website from time to time for the latest information published by NCRTC relating the EOI.
- 16.4.** In order to afford the Applicants a reasonable time for taking an Addendum into account, or for any other reason, NCRTC may, in its sole discretion, extend the Application Due Date.

## **17. PRE-APPLICATION CONFERENCE**

### **17.1. The date and time of the Pre-Application Conference shall be:**

Date: As specified in Clause 1.6

Time: As specified in Clause 1.6.

- 17.2.** A Pre-Application Conference shall be held offline or online through video conference on Microsoft Teams platform (or on any other platform as may be intimated by NCRTC) on the scheduled date as mentioned in Clause 1.6. Applicants intending to



join the Pre-Application Conference shall send a request email on the official email id of procurement cell (i.e., procurementcell@ncrtc.in) at least 3 (three) days prior to date of the Pre-Application meeting to enable the Employer to share the link for video conferencing. In its request, the Applicant shall provide the following information:

- (i) Name and address of the Applicant.
- (ii) Name of the authorised representatives(s) of the Applicant.
- (iii) Email id(s) for joining the Pre-Application Conference.

- 17.3. During the course of Pre-Application Conference(s), the Applicants will be free to seek clarifications and make suggestions for consideration of the NCRTC. NCRTC shall endeavour to provide clarifications and such further information as it may, in its sole discretion, consider appropriate for facilitating a fair, transparent and competitive Selection Process.**
- 17.4. The Applicant is advised to study the EOI completely, undertake site visits and submit the queries in accordance with Clause 9.**
- 17.5. Non-attendance at the Pre-Application Conference will not be a cause for disqualification of an Applicant.**

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**APPENDIX-I**

**Letter Comprising the Application**

Dated:

To,

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**Subject: Application for providing Feeder Services/Battery-Swapping Stations at the RRTS/Metro stations of Delhi – Ghaziabad – Meerut RRTS Corridor**

Dear Sir,

With reference to your EOI document dated ....., I/we, having examined the EOI documents and understood their contents, hereby submit my/our Application for the providing Feeder Services at the stations of Delhi – Ghaziabad – Meerut Regional Rapid Transit System opted in Annexure-V.

1. I/We certify that all information provided therein is true and correct; nothing has been omitted which renders such information misleading; and all documents accompanying the Application are true copies of their respective originals.
2. I/We shall make available to NCRTC any additional information it may find necessary or require supplementing or authenticate the Application.
3. I/We acknowledge the right of NCRTC to reject my/our Application without assigning any reason or otherwise and hereby waive, to the fullest extent permitted by applicable law, my/our right to challenge the same on any account whatsoever.
4. I/We certify that in the last three years, I/we have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award, nor been expelled from any project or contract by any public authority nor have had any contract terminated by any public authority for breach on our part.
5. I/We declare that:
  - (a) I/We have examined and have no reservations to the EOI, including any Addendum issued by NCRTC.
  - (b) I/We have not directly or indirectly or through an agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice, or restrictive practice, in respect of any tender or request for proposal issued by or any agreement entered into with NCRTC or any other public sector enterprise or any government, Central or State; and
  - (c) I/We hereby certify that I/we have taken steps to ensure that no person acting for me/us or on my/our behalf has engaged or will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice, or restrictive practice.

6. I/We understand that you may cancel the Selection Process at any time and that you are neither bound to accept any Application that you may receive nor to invite the Applicants to submit Application for the Project, without incurring any liability to the Applicant.
7. I/We further certify that I/we am/are not barred/ blacklisted/ banned, (a) for business dealings with any Ministry (Government of India) and/or any of its attached or subordinate offices from participating in any project or for providing any services in India.
8. I/We undertake that in case due to any change in facts or circumstances during the Selection Process, I/we am/are attracted by the provisions of disqualification in terms of the provisions of this EOI, and I/we shall intimate NCRTC of the same immediately.
9. I/We acknowledge and undertake that I/we shall be evaluated on the basis of Qualification Experience and Technical Capacity.
10. I/We hereby irrevocably waive any right or remedy which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by NCRTC in connection with the selection of the Applicant, or in connection with the Selection Process itself, in respect of the abovementioned services and the terms and implementation thereof.
11. In the event of me/us being declared as the Selected Applicant, I/we agree to enter into a MoU as per mutually agreed conditions.
12. I/We have studied the entire EOI document carefully and also surveyed the Delhi – Ghaziabad – Meerut RRTS corridor. We understand that except to the extent as expressly set forth in the EOI/MoU, we shall have no claim, right or title arising out of any documents or information provided to us by NCRTC or in respect of any matter arising out of or relating to the Selection Process including the selection for implementation of Project.
13. I/We agree and understand that the Application is subject to the provisions of the EOI Documents. In no case, I/we shall have any claim or right of whatsoever nature if I/we am/are not selected for implementation of the Project or my/our Application is not opened or rejected.
14. I/ We agree and undertake to abide by all the terms and conditions of the EOI document.

In witness thereof, I/we submit this Application under and in accordance with the terms of the EOI document.

Yours faithfully,

Date: (Signature, name and designation of the Authorised Signatory)

Place: Name and seal of the Applicant Member

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**APPENDIX-I****ANNEXURE-I****Particulars of the Applicant**

1.
  - (a) Name:
  - (b) Country of incorporation:
  - (c) Address of the corporate headquarters and its branch office(s):
  - (d) Date of incorporation and/ or commencement of business:
  
2. Brief description of the Company/Partnership/Sole Proprietor including details of its main lines of business and proposed role and responsibilities in this Project:
  
3. Particulars of individual(s) who will serve as the point of contact/ communication for the Applicant:
  - (a) Name:
  - (b) Designation:
  - (c) Company/Partnership/Sole Proprietor:
  - (d) Address:
  - (e) Telephone Number:
  - (f) E-Mail Address:
  
4. Particulars of the Authorised Signatory of the Applicant:
  - (a) Name:
  - (b) Designation:
  - (c) Address:
  - (d) Phone Number:

Note: Please also attach Memorandum of Association and Article of Association/Partnership deed, in case of Applicant being a Company/Partnership/Sole Proprietor.

**APPENDIX-I****ANNEXURE-II****Qualifying Experience and Technical Capacity of the Applicant (Task-1 to Task-11)**

| <b>Task No.<br/>(Type of<br/>Feeder<br/>Services)</b> | <b>Experience in months<br/>as on the last date of<br/>submission of<br/>application</b> | <b>Vehicle<br/>Type</b> | <b>No. of Vehicles (or<br/>no. of swapping<br/>station)</b> |
|---|--|-------------------------|---|
| <b>(1)</b>  | <b>(2)</b>   | <b>(3)</b>              | <b>(4)</b>  |
|   |  |                         |   |
|   |  |                         |   |
|   |  |                         |   |

**APPENDIX-I****ANNEXURE-III****Qualifying Experience and Technical Capacity of the Applicant (Task-12)**

| <b>Task No.<br/>(Type of<br/>Feeder<br/>Services)</b> | <b>Experience in months as<br/>on the last date of<br/>submission of<br/>application</b> | <b>No. of Battery<br/>Swapping Stations<br/>in India</b> |
|---|--|--|
| <b>(1)</b>  | <b>(2)</b>   | <b>(3)</b>   |
|   |  |  |
|   |  |  |
|   |  |  |

The CA shall also certify tie-up between the applicant of the Battery-Swapping Station and the feeder operator.

**APPENDIX-I****ANNEXURE-IV****Certificate from the Chartered Accountant for demonstrating Qualification Experience and Technical Capacity**

{This is to certify that ..... (*Name of the Applicant*):

1. has a total ..... months experience of operation of (select appropriate bullet):

a. a fleet of <Name of Vehicle type Solution>

b. Battery Swapping Station

2. has (select appropriate bullet):

a. an overall fleet size of ....<*no of vehicles*>..... in India and ...<*no. of vehicles*>.... in NCR<Name of Feeder Service Solution> for the aforesaid feeder Services in terms of Clauses 3.1.3 of the EOI.

b. overall total of ...<*no. of stations*>... in India and ...<*no. of stations*>... in NCR in terms of Clauses 3.1.3 of the EOU.

3. a. Availability of Smart Phone App (Tick appropriate box): YES  NO

3. b. Facility of E-Payment in App (Tick appropriate box): YES  NO

4. Date of start of operation of Feeder Service/Battery Swapping Station .....<*Date*>..

Name of the Applicant

Seal of the Applicant

(Signature, name and designation of the authorised signatory)

Date:

**APPENDIX-I****ANNEXURE-V**

Preferred Tasks applying for and at preferred stations:

| Sl. No | Name of the RRTS Station      | Whether Applicant has decided to apply (Fill with either Yes or No) |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
|--------|-------------------------------|---|--------------------|-------------------------|-------------------------|-----------------------|------------------------------|----------------------------|----------------------------------|--------------------------|------------------------|-------------------------------------|-------------------------------------|
|        |                               | 1   | 2                  | 3                       | 4                       | 5                     | 6                            | 7                          | 8                                | 9                        | 10                     | 11                                  | 12                                  |
|        |                               | Task-1<br>Point to point Shuttle bus                                | Task-2<br>Cab Taxi | Task-3<br>App based Cab | Task-4<br>Auto meter ed | Task-5<br>Auto shared | Task-6<br>E-Rickshaw Sharing | Task-7<br>Two-Wheeler Taxi | Task-8<br>E-Bike/ Scooter Rental | Task-9<br>Bicycle Rental | Task -10<br>Car Rental | Task -11<br>Route based bus service | Task-12<br>Battery Swapping Station |
| 1      | Jungpura (Stabling Yard)      |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 2      | Sarai Kale Khan               |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 3      | New Ashok Nagar               |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 4      | Anand Vihar                   |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 5      | Sahibabad                     |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 6      | Ghaziabad                     |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 7      | Guldhara                      |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 8      | Duhai                         |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 9      | Duhai Depot                   |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 10     | Muradnagar                    |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 11     | Modinagar South               |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 12     | Modinagar North               |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 13     | Meerut South                  |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 14     | Partapur (Meerut Metro)       |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 15     | Rithani (Meerut Metro)        |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 16     | Shatabdi Nagar                |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 17     | Brahmpuri (Meerut Metro)      |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 18     | Meerut Central (Meerut Metro) |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 19     | Bhainsali (Meerut Metro)      |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |
| 20     | Begumpul                      |   |                    |                         |                         |                       |                              |                            |                                  |                          |                        |                                     |                                     |



| Sl. No | Name of the RRTS Station    | Whether Applicant has decided to apply (Fill with either Yes or No) |          |               |              |             |                    |                  |                        |                |            |                         |                          |
|--------|-----------------------------|---|----------|---------------|--------------|-------------|--------------------|------------------|------------------------|----------------|------------|-------------------------|--------------------------|
|        |                             | 1   | 2        | 3             | 4            | 5           | 6                  | 7                | 8                      | 9              | 10         | 11                      | 12                       |
|        |                             | Task-1  | Task-2   | Task-3        | Task-4       | Task-5      | Task-6             | Task-7           | Task-8                 | Task-9         | Task -10   | Task -11                | Task-12                  |
|        |                             | Point to point Shuttle bus  | Cab Taxi | App based Cab | Auto metered | Auto shared | E-Rickshaw Sharing | Two-Wheeler Taxi | E-Bike/ Scooter Rental | Bicycle Rental | Car Rental | Route based bus service | Battery Swapping Station |
| 21     | MES Colony (Meerut Metro)   |   |          |               |              |             |                    |                  |                        |                |            |                         |                          |
| 22     | Daurli (Meerut Metro)       |   |          |               |              |             |                    |                  |                        |                |            |                         |                          |
| 23     | Meerut North (Meerut Metro) |   |          |               |              |             |                    |                  |                        |                |            |                         |                          |
| 24     | Modipuram                   |   |          |               |              |             |                    |                  |                        |                |            |                         |                          |
| 25     | Modipuram Depot             |   |          |               |              |             |                    |                  |                        |                |            |                         |                          |

## APPENDIX-II

### Power of Attorney for signing of Application

*(Refer Clause 2.1.4)*

Know all men by these presents, We..... (name of the firm and address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorise Mr/ Ms (name), ..... son/daughter/wife of ..... and presently residing at ....., who is presently employed with us and holding the position of ..... , as our true and lawful attorney (hereinafter referred to as the “Attorney”) to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Application for providing Feeder Service at the stations of Delhi-Ghaziabad-Meerut Regional Rapid Transit System being developed by the National Capital Region Transport Corporation including but not limited to signing and submission of all applications and other documents and writings, participate in Pre-Application Conferences and other conferences and providing information/ responses to the Employer, representing us in all matters before the Employer, signing and execution of all contracts including the MoU and undertakings consequent to acceptance of our Application, and generally dealing with the Employer in all matters in connection with or relating to or arising out of our Application for the said project and/ or upon selection thereof of us and/or till the entering into the MoU with the Employer.

AND we hereby agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds, and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE, ....., THE ABOVE-NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS ..... DAY OF ..... 2.....

For .....

(Signature, name, designation and address)

Witnesses:

1.

(Notarised)

2.

Accepted

.....

(Signature)

(Name, Title, and Address of the Attorney)

**APPENDIX-III****Standard Format for Pre-Application Queries**

Name of Applicant:

| <b>S. No.</b> | <b>Relevant Section/ Clause No. and complete description of clause</b> | <b>Relevant Page No. of EOI Document</b> | <b>Queries</b> | <b>Replies (To be filled by NCRTC)</b> |
|---------------|--|--|----------------|--|
|               |  |  |                |  |
|               |  |  |                |  |
|               |  |  |                |  |

***Note: The Applicant may also provide the editable copy (Excel/Word) of Pre-Application Queries for the compilation purpose on official email id (Refer Clause 12.1)***

**APPENDIX-IV**

**List of Stations (Delhi – Ghaziabad – Meerut RRTS)**

| <b>S.No</b> | <b>Name of the RRTS Station</b> |
|-------------|---------------------------------|
| 1.          | Jungpura Stabling Yard          |
| 2.          | Sarai Kale Khan                 |
| 3.          | New Ashok Nagar                 |
| 4.          | Anand Vihar                     |
| 5.          | Sahibabad                       |
| 6.          | Ghaziabad                       |
| 7.          | Guldhar                         |
| 8.          | Duhai                           |
| 9.          | Duhai Depot                     |
| 10.         | Murad Nagar                     |
| 11.         | Modinagar South                 |
| 12.         | Modinagar North                 |
| 13.         | Meerut (South)                  |
| 14.         | Partapur                        |
| 15.         | Rithani                         |
| 16.         | Shatabdi Nagar                  |
| 17.         | Brahmpuri                       |
| 18.         | Meerut (Central)                |
| 19.         | Bhainsali                       |
| 20.         | Begum Pul                       |
| 21.         | MES Colony                      |
| 22.         | Daurli                          |
| 23.         | Meerut (North)                  |
| 24.         | Modipuram                       |
| 25.         | Modipuram Depot                 |